# CarePort Discharge

## Release Notes for Monogram

**Software Version: 2023 | R10**
**Release Date: October 18, 2023**

CPRNDC202310

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# 2023 October CarePort Discharge Release Notes - Monogram

CarePort®, powered by WellSky® is excited to announce the **October 18, 2023** release for **CarePort Discharge**.

Continue reading to see what we have planned for **CarePort Discharge** and feel free to reach out to your **Client Success Executive** with any questions or concerns about this upcoming release.

> **NOTE –** A release could contain any of the following:
> - general stability and performance improvements
> - bug fixes
> - security updates
>
> This includes, but is not limited to:
> - third-party libraries
> - integrations
> - platform enhancements (software/hardware)

CPRNDC202308

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# New Patient Attributions: Monogram Eligible and Monogram Enrolled (Focus: LA, AL, and Eastern PA Market)

## What is changing?

**CarePort Discharge** is thrilled to announce a new partnership with Monogram, a unique benefits management service for patients with polychronic conditions, including:

- chronic kidney disease
- end-stage kidney disease

Through this partnership we can share no-cost benefits for eligible patients. These benefits may improve patient outcomes, right when they are in the vulnerable acute setting.

We are introducing two additional Priority Attributions, designed to empower case managers and foster better communication between healthcare professionals and their patients.

- Monogram Enrolled
- Monogram Eligible

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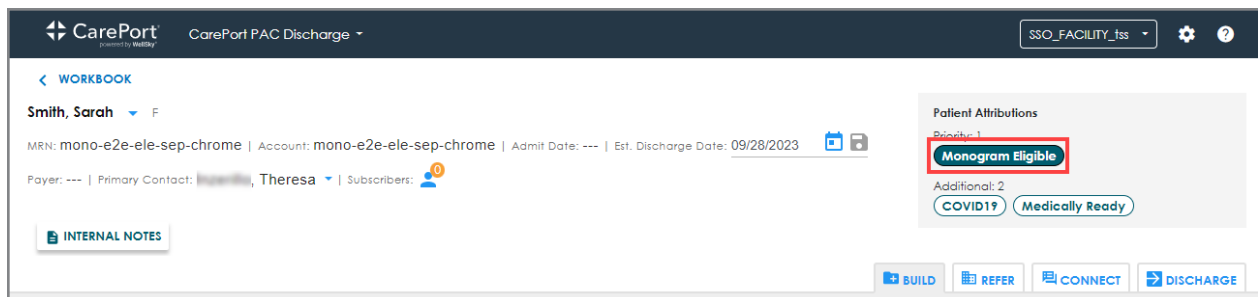
Within **CarePort Discharge**, when a patient is eligible for Monogram benefits, case managers will see a user-friendly pop-up modal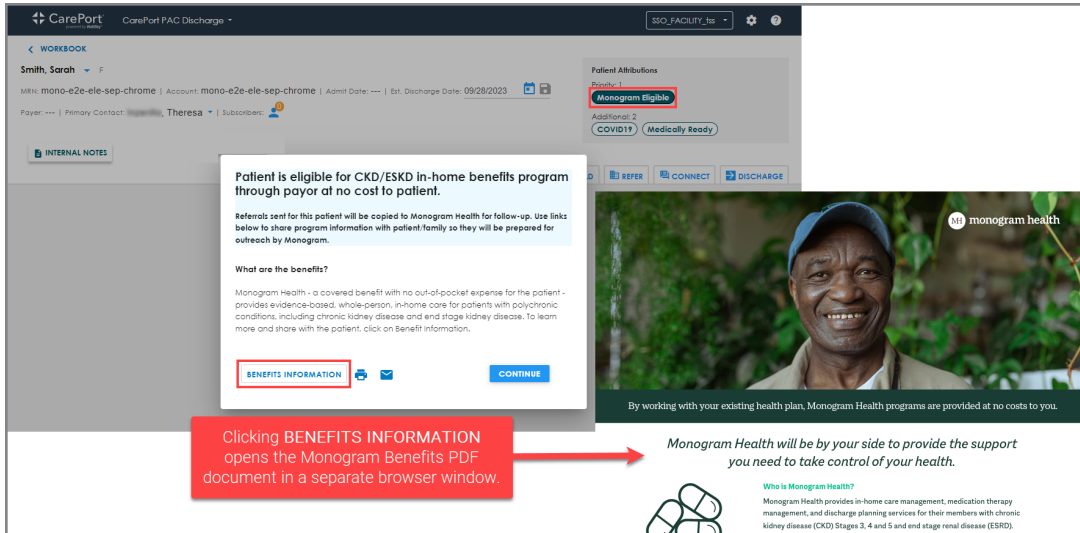 containing comprehensive information about the available benefit. Case managers can easily access and share these details with patients, thus enhancing transparency and trust.



Clicking BENEFITS INFORMATION opens the Monogram Benefits PDF document in a separate browser window.

When the modal is closed, users can return to the benefit information at any time by clicking the new **benefit information folder** icon within the **BUILD** tab.



Benefit Information Folder icon
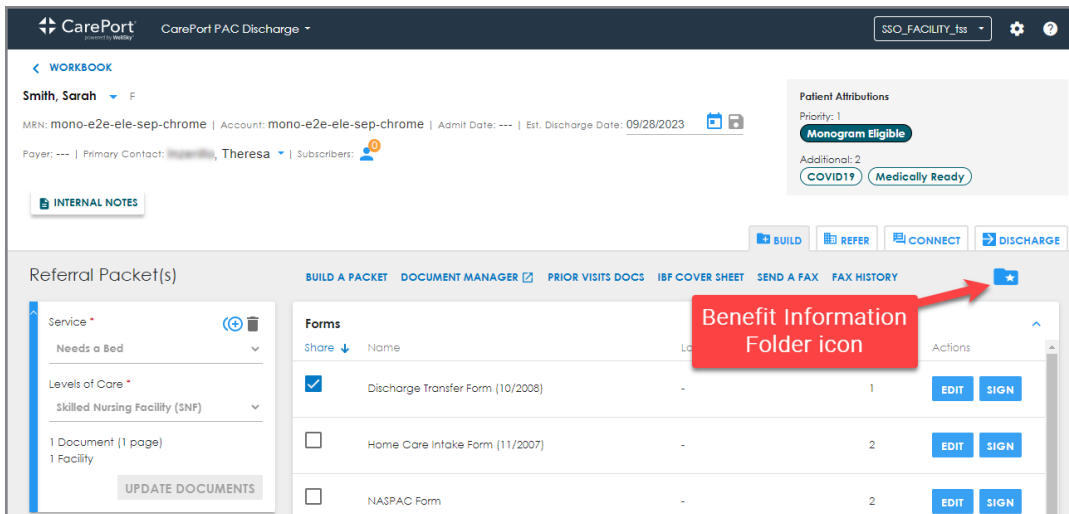
# Who is impacted?

We understand that the healthcare landscape varies across different states, and we are committed to ensuring a seamless transition for our users. To ensure a smooth roll out and gather valuable user feedback, this benefit modal feature will initially be available in the following select Markets.

- Alabama
- Eastern Pennsylvania
- Louisiana

# Why is it changing?

## How will this partnership bring value to your patients?

- Personalized care plans tailored to individual needs, goals, and preferences
- Comprehensive care coordination services across the continuum assist patients with navigating the healthcare system, scheduling appointments, and communicating with other members of the healthcare team
- Access to a multi-disciplinary care team working together to provide holistic and coordinated care
- Combination of Telehealth services and in-home visits allow patients to easily connect with their healthcare team via a high-touch model
- Education and support programs, including medication management, nutrition counseling, and lifestyle coaching help patients to effectively manage their disease

## How will this partnership bring value to acute Case Management and Discharge Planning teams?

Table 2-1: Values and Corresponding Descriptions

| Value | Description |
|---|---|
| Improved Patient Outcomes | • By partnering with Monogram Health, hospitals can enhance the quality of specialized care for their patients with kidney conditions, leading to better health outcomes and reduced hospital admissions related to kidney issues.<br>• This leads to decreased strain on acute resources and re-allocation of efforts. |
| Population Health Management | • Monogram Health's value-based approach includes proactive management of patients with kidney disease.<br>• This can lead to:<br> • better preventative care<br> • early intervention<br> • improved patient engagement<br>• Early intervention tactics aim to prevent conditions from escalating into acute cases, which can affect discharge planning workloads. |
| Enhanced Care Coordination | • Monogram Health emphasizes care coordination, which can lead to:<br> • better communication between healthcare providers<br> • improved patient adherence to treatment plans<br> • reduced healthcare disparities<br>• This improved communication and adherence to care plans facilitates smoother transitions between different levels of care, thereby reducing the risk of complications and readmissions. |