



CarePort Referral Management

Release Notes & System Environment

Software Version: 23.2.2 Minor Release

Release Dates:

Training – January 30, 2024

Production – February 6, 2024

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Contact Us

WellSky Corporation

11300 Switzer Road

Overland Park, KS 66210

Web: <http://www.wellsky.com>

<http://www.careporthealth.com>

Customer Support: 866-790-8690

Customer Support: <https://careporthealth.com/about/contact-careport/>

Please supply the organization's name in voicemail communications.

Contents

Contents.....	3
New Features and Enhancements.....	4
23.2.2 Enhancements.....	5
Modernization of Print Attach.....	5
Release Notes Change History.....	7
System Environment Specification.....	8
Introduction.....	8
1. Base Application System Environment Specification.....	9
2. Application Integrations System Environment Specification.....	11
Provider Search.....	11
External Authentication.....	11
DB Motion.....	11
3. Chrome and Edge Settings.....	11
Chrome Settings.....	11
Edge Settings.....	14
4. Planned Specification Changes.....	16
5. Specifications Change Log.....	16

New Features and Enhancements

- Modernization of Print Attach

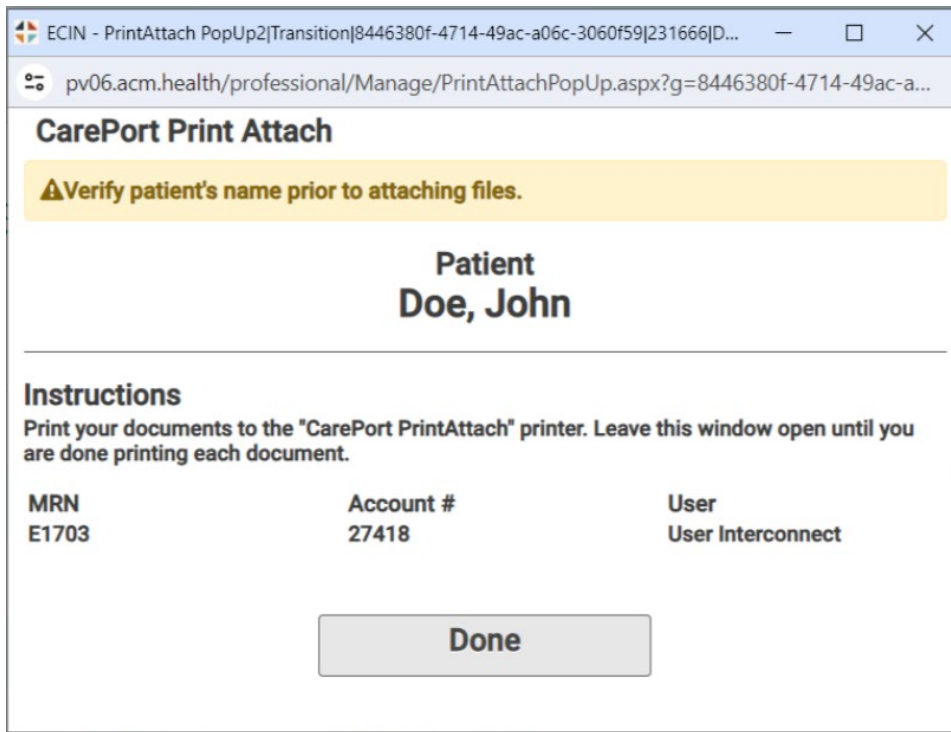
23.2.2 Enhancements

Modernization of Print Attach

The PrintAttach pop-up window has been modernized to highlight patient information better. A warning banner advising the user to verify patient information will now be displayed to help ensure files are being attached to the correct referral.



Important! Installation of the 23.2.2 updated PrintAttach print driver is required for the updated functionality.



CarePort Print Attach ✕

⚠ Verify Patient's name prior to attaching files.

Doe, John
MRN: E1703 | Account#: 27418

Enter a description of your print job:

Release Notes Change History

This section contains the document's initial publishing and change history. The table provides the following information:

- Feature - The feature for which information was changed.
- Update - A summary of the change.
- Page - The page number of the update.
- Date - The date the information was updated.
- Version - The release notes version number of the change. The version number is the last two numbers of the *Document ID* located in the document's footer. For example, *Document ID: CPRMNR22.2_02*. The *02* is the version number.

Feature	Update	Page	Date	Version
23.2.2 Release	Initial Publish	N/A	1/22/2024	01

System Environment Specification

Introduction



No updates were made to the SES for the 23.2.2 release.

This is the CarePort Care Management and Referral Management System Environment Specification (SES) documentation. This document has four sections covering the system and environment specifications required to run these applications. This documentation is updated with each major release of the base application. The planned system environment specification and system environment specification change log help plan for future changes and review what has changed with the most recent release.

[Section 1](#): Base application system environment specifications document the requirements to support the base application, including hardware and software specifications.

- Table I – Base Application System Environment Specification

[Section 2](#): Application integrations system environment specification documents the requirements to support integration between base application and other applications.

[Section 3](#): Google Chrome® and Microsoft Edge® Settings

[Section 4](#): Planned system environment specification changes list the planned changes to the system environment specifications in a future release.

- Table III – Planned Specification Changes

[Section 5](#): System environment specifications change log includes a log of historical changes made to the system environment specification, with each release beginning with release 17.3.

- Table IV – Specifications Change Log

1. Base Application System Environment Specification

Item	Minimum Configuration	Recommended Configuration	Notes
Processor	2 Ghz+ Core 2 Duo, Core i3, AMD Phenom II, or better	2.5 Ghz+ Core i5 or better	
Memory	3 GB	6 GB	
Peripheral Devices	<ul style="list-style-type: none"> 1400 x 900+ Width: 768 px 	<ul style="list-style-type: none"> 1650 x 1050+ Width: 992 px 	Minimum width applies to all pages written in Angular (i.e., Denial Management)
Operating Systems	Windows 10 or 11	Windows 10 or 11	InterQual® Review Manager View 2018 is supported on Microsoft Windows 7 SP1, Microsoft Windows 8.1, and Microsoft Windows 10. Check McKesson's website for currently supported operating systems http://www.mckesson.com/
Web Browsers	<ul style="list-style-type: none"> Google Chrome V100.0.4896.75 Microsoft Edge V100.0.1185.29 	<ul style="list-style-type: none"> Google Chrome V100.0.4896.75 Microsoft Edge V100.0.1185.29 	<ul style="list-style-type: none"> Care Management is no longer supported on Internet Explorer (IE) 8,9,10, or 11. Care Management will not run in IE Compatibility mode. Care Management requires Advanced IE Settings: TLS 1.2 must be enabled under security. TLS 1.0, TLS 1.1, and SSL 3.0 need to be disabled. InterQual® Connect – Internet Explorer® 11, Google Chrome®, Microsoft® Edge, Mozilla Firefox® InterQual Connect 2018.3, 2018.2, 2018.1 & 2018 – Supported only with IE 11 browser. MCG – Version 14.0 of Indicia and CareWebQI and 26th Edition of Care Guidelines are supported on IE 11 and Microsoft Edge. For more details, see the Browser Compatibility Changes document at www.mcg.com.

Item	Minimum Configuration	Recommended Configuration	Notes
Network	<ul style="list-style-type: none"> High-Speeded Internet Access Bypass Web Proxy for direct.extendedcare.com, direct1.extendedcare.com, training1.extendedcare.com, www.extendedcare.com and training.extendedcare.com 	<ul style="list-style-type: none"> High-Speeded Internet Access Bypass Web Proxy for direct.extendedcare.com, direct1.extendedcare.com, training1.extendedcare.com, www.extendedcare.com and training.extendedcare.com 	
Reporting	<ul style="list-style-type: none"> Microsoft .NET Framework V4.7.2 or V4.8 for Report Builder Report Builder 2016 	<ul style="list-style-type: none"> Microsoft .NET Framework V4.7.2 or V4.8 for Report Builder Report Builder 2016 	<ul style="list-style-type: none"> Report Designers using the CM Adhoc Reporting module require an appropriate level of Microsoft .NET framework to run Microsoft Report Builder. Report Builder 2016 must be pre-installed and can be downloaded from the extendedcare Download site (bottom of the page): https://www.extendedcare.com/Professional/download/download.html The following registry settings are required to support TLS 1.2: [HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\NETFramework\v4.0.30319] "SchUseStrongCrypto"=dword:00000001 [HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\NETFramework\v4.0.30319] "SchUseStrongCrypto"=dword:00000001
PrintAttach	V18.3 to support Edge and Chrome browsers	<ul style="list-style-type: none"> V20.2 and above for additional functionality (EX: File attachments in Denial Management) V22.1 for Referral Management Citrix clients require V22.1 	<ul style="list-style-type: none"> In some cases, the following registry setting may be needed if the computer experiences connectivity issues related to TLS1.2 using PrintAttach during a file upload. Typically, this is not required. Forces .Net to use TLS 1.2: [HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\NETFramework\v4.0.30319] "SchUseStrongCrypto"=dword:00000001 [HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\NETFramework\v4.0.30319]

2. Application Integrations System Environment Specification

Provider Search

The provider search requires that sites do not block HTTP requests to <https://maps.googleapis.com>.

External Authentication

The following are the steps to be completed by clients to configure External Authentication:

Receive redirect URI: Obtain redirect URI from the Care Management Implementation team.

Register client APP: Register the client APP inside the identity provider using the redirect URI.

Note down client ID and client secret: Once the client APP is registered, the client ID and client secret will be assigned to the client APP.

Supply identity provider info to Care Management: Provide Identity Provider endpoint information, client id, and client secret to the Care Management implementation team.

DB Motion

DB Motion version 7 or later

3. Chrome and Edge Settings

Chrome Settings

Group Policy

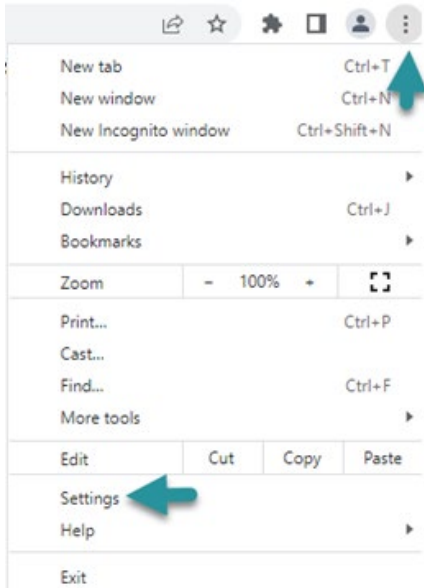
The organizations IT department needs to set the following sites in the Chrome group policy as follows:

- **Allowed to send pop-ups and use redirects for the following CarePort URLs:**
 - <https://www.extendedcare.com>
 - <https://direct.extendedcare.com>
 - <https://direct1.extendedcare.com>
 - <https://training.extendedcare.com>
 - <https://training1.extendedcare.com>

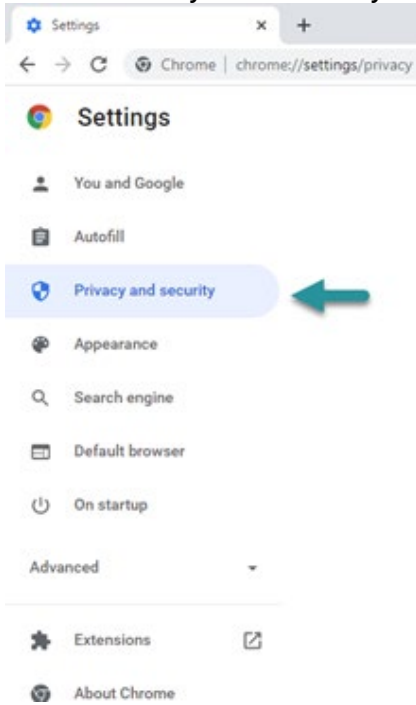
Manual Addition to a Machine

Settings can be set manually on a user's machine by performing the following:

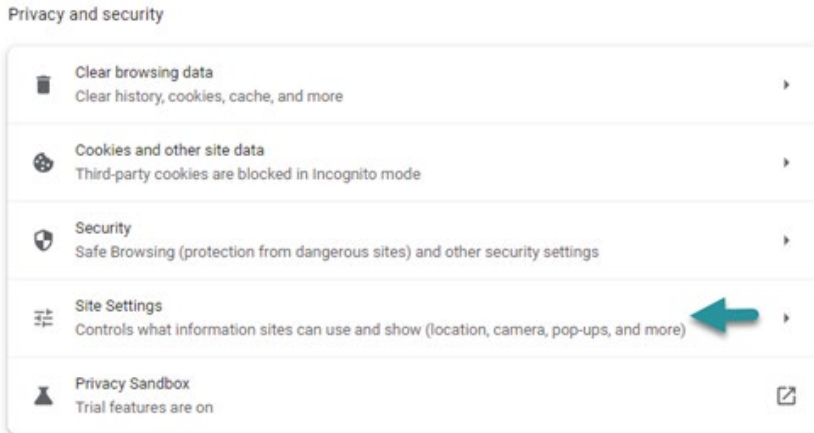
1. Open the **Customize and Control Google Chrome** menu in the upper right corner.
2. Select Settings:



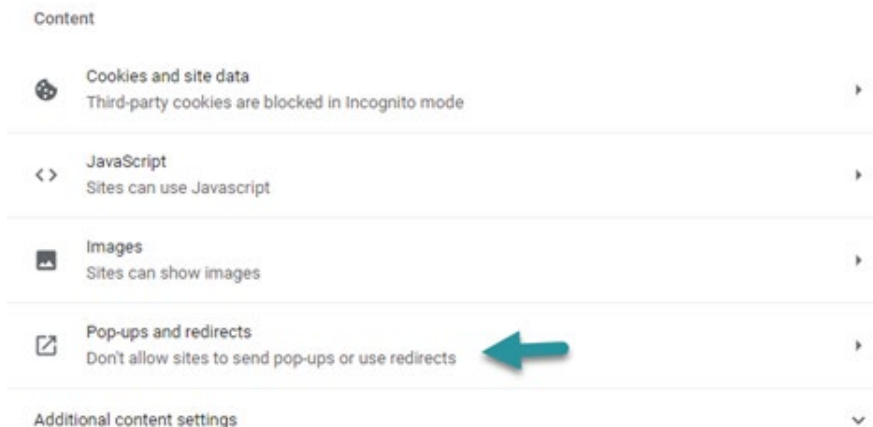
3. Select Privacy and security:



4. Select Site Settings:



5. Scroll down and select **Pop-ups and redirects** in the **Content** section:



6. Use the **Add** button in the **Allowed to send pop-ups or use the redirects** section to individually add the CarePort URLs listed in the [Group Policy](#) section of this topic:



7. **Result:** All MCG, InterQual, and CarePort Guide launches should function appropriately after applying the [Group Policy](#) or [Manual Addition to a Machine](#) steps for individual user machines.

Edge Settings

Group Policy

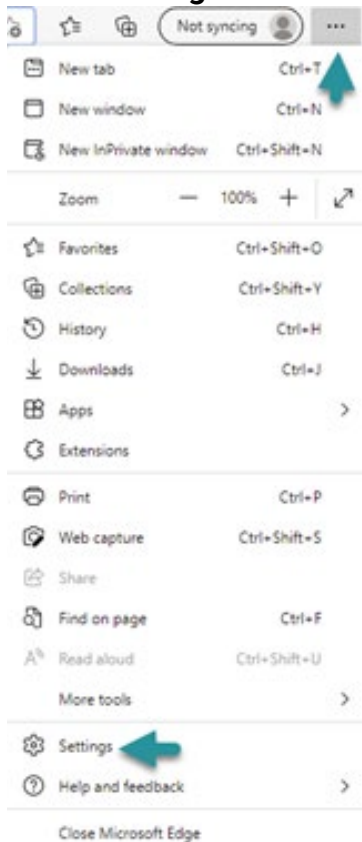
The organizations IT department needs to set the following sites in the Chrome group policy as follows:

- **Allowed to send pop-ups and use redirects** for the following CarePort URLs:
 - <https://www.extendedcare.com>
 - <https://direct.extendedcare.com>
 - <https://direct1.extendedcare.com>
 - <https://training.extendedcare.com>
 - <https://training1.extendedcare.com>

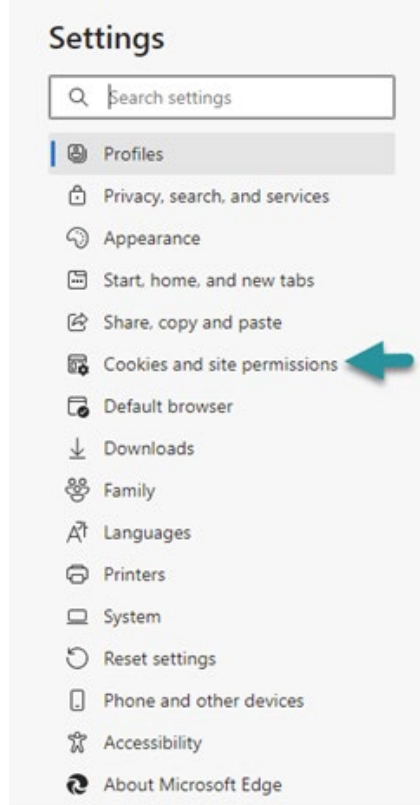
Manual Addition to Machine

Settings can be set manually on a user's machine by performing the following:

Open the **Settings and more menu** [Alt+F] in the upper right corner of Edge.
Select **Settings**:



Select **Cookies and site permissions** from the left panel:



Select **Pop-ups and redirects**:



Use the **Add** button in the **Allow** section to individually add the CarePort URLs listed in the [Group Policy](#) section of this topic.

Result: All MCG, InterQual, and CarePort Guide launches should function appropriately after applying the [Group Policy](#) setting for an organization or [Manual Addition to Machine](#) steps for individual user machines.

4. Planned Specification Changes

Table I: Planned Specification Changes

Effective Release	Item	Minimum Configuration	Recommended Configuration	Notes
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No planned changes currently.

5. Specifications Change Log

Beginning release 17.3

Table II: Specifications Change Log

Effective Release	Item	Action Type	Minimum Configuration	Recommended Configuration	Notes
23.2	Network	Addition	Added direct.extendedcare.com, direct1.extendedcare.com, and training1.extendedcare.com	Added direct.extendedcare.com, direct1.extendedcare.com, and training1.extendedcare.com	
22.2	Provider Search	Addition			Added Provider Search site requirements
22.1	Web Browser	Updated Notes			Updated browser support, MCG Version 14.0 of Indicia, and CareWebQI 25 th Edition of Care Guidelines
21.1	Web Browser	Updated notes			Updated MCG section with MCG Version 13 of Indicia and CareWebQI 25 th Edition of Care Guidelines
20.2	Peripheral Devices	Updated Notes			Denial Management under Phoenix GUI mode: Minimum width = 768, Recommended minimum width = 992
20.2	Web Browser	Updated notes			Denial Management under Phoenix GUI mode is now compatible with

					Chrome, Safari, and Edge.
20.1	Care Director Plan	Updated DBM version			Added new version of DBM for 20.1 Care Director Plan Agent
20.1	Gateway	Updated Gateway Configurations			Added Gateway 18.4 version and its requirements
20.1	Web Browser	Updated notes			Updated MCG section with MCG Version 12 of Indicia and CareWebQI 24th Edition of Care Guidelines
19.2	Care Director Plan	New notes			Added Care Director plan specifications
19.1	Web Browser	Updated notes			<p>Added Review Manager supported versions 2018.2 and 2018.3.</p> <p>Added InterQual Connect 2018.2 and 2018.3 versions</p> <p>Updated MCG section with MCG Version 11 of Indicia and CareWebQI 23rd Edition of Care Guidelines</p>
18.3 Involta	Reporting	Updated notes			<p>Report Builder 2016 download and pre-installed requirement.</p> <p>New registry settings so that Report Builder defaults to TSL 1.2.</p>
	Web Browser	Updated notes			Updated TLS 1.2 must be enabled, and TLS 1.1 and TLS 1.0 is no longer supported.

18.3	Reporting	Update .Net Framework version	Microsoft .NET framework V4.5 for Report Builder	Microsoft .NET framework V4.5 for Report Builder	Updated Microsoft .NET framework from V3.5 SP1 to V4.5
	Adobe Reader	Updated minimum configuration	Adobe DC replaced with Adobe 9, 10, 11, or DC		Updated Adobe minimum configuration from Adobe DC to Adobe 9, 10, 11, or DC
18.2.1	Web Browser	Updated notes			Added 2018.1 – Supportive InterQual Review Manager & Connect versions
18.2	Operating System	Updated notes			Updated Review Manager version from 2017 to 2018
	Web Browser	Updated notes			Updated Review Manager supported versions from 2017 and 2017.1 to 2018 and 2017.2. Added InterQual Connect 2018 version
18.1	Web Browser	Updated notes			Updated MCG section with MCG Version 10 of Indicia and CareWebQI and 22nd Edition of Care Guidelines
	Par80	Removed			Removed Par80 from the Application Integrations System Environment Specification section
	Web Browser	Added notes			Added - CERME InterQual View 2017.1
17.3	Adobe Reader	Updated minimum, recommended configurations, and notes.	Adobe XI replaced with Adobe DC	Removed Adobe XI	Added - Support for Adobe Reader XI ends on October 15, 2017. Adobe no longer supports versions 7, 8, 9, and X.

	Gateway	Updated Gateway configurations			Removed configurations for Gateway 15.1. Added configurations for Gateway 16.3 and 17.3
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