



# CarePort Referral Management

Improve care coordination between acute and post-acute care facilities

CarePort Referral Management allows you to track all electronic patient referrals in a single, easy-to-use system.

## Take the challenge out of referrals



### Manage referrals all in one place

You can automatically receive and respond to referrals from hospitals, post-acute facilities, and community partners.

Enter referrals from non-electronic sources, and collect important marketing information such as referral sources and referral patterns.



### Seamlessly transfer your post-acute patient data

CarePort Referral Management saves time and errors by automatically transferring each patient's demographic, financial, and clinical data into your back office clinical and financial systems.



### Improve your referral process

CarePort Referral Management with Discharge Planning simplifies transitions of care. Compile and send electronic referrals and clinical information to the next level of care and manage tasking to ensure the best of care.

## The CarePort difference

### Receive automatic incoming referral notifications

Missed calls don't have to mean missed opportunities. CarePort gives you around-the-clock connectivity. Receive referral notifications via text, fax or email. View electronic referrals anywhere, any time.

### Monitor the effectiveness of marketing activities

How are people finding your organization? Why did the hospital place a patient at your facility? How quickly do you respond to referrals? CarePort Referral Management gives you real-time reporting tools that produce detailed, targeted reports on the business functions of your facility, allowing you to manage your census and adapt to the needs of your market.

### Increase visibility to referral sources

Online access to bed availability and services gives hospital discharge planners complete and up-to-date information at their fingertips. CarePort Referral Management captures hundreds of specific, searchable data elements about your organization into our database for acute and post-acute partners. As a result, you get patients who are already interested in your services – improving patient and services matching.

## Key Features

### A total solution for referral automation

CarePort Referral Management Discharge Planning combines the powerful CarePort Referral Management solution with these additional features:

- ⇒ **Discharge planning**  
Post-acute care customers can send referrals to the next appropriate level of care
- ⇒ **Assessments**  
Assessment data can be added to the patient record that is configurable by the organization and can be included with the referrals
- ⇒ **Tasking**  
Manage the tasks involved in the intake process
- ⇒ **Referral work list**  
Admit patients right from the referral work list, eliminating manual entry and helping to retain key data

### CarePort mobile referral management

Our mobile solution is ideal for intake personnel or liaisons in the field as it allows them the flexibility to receive, review, and respond to referrals using a mobile device.

### Core system integration

CarePort automatically transfers hospital referral information into back-office clinical and financial systems. This allows the reuse of patient demographic, financial and clinical data and eliminates the rekeying of referral information.

## Outcomes we deliver

### Enhance your market presence

Using CarePort Guide, any post-acute provider can effectively market their facility to patients and their families, highlighting Medicare star ratings, specialties and amenities offered, thereby ensuring the patient has the best possible information to make an informed choice.

### Streamline the intake process

With CarePort Referral Management, post-acute providers can share bed availability and automatically receive and respond to referrals from a nationwide network of hospitals, enter referrals from non-electronic sources and collect important information to better market your facility.

Gain operational and clinical improvements by automatically transferring hospital referral information into clinical and financial systems, facilitating accurate demographic, insurance and clinical information for smoother admissions.



“This electronic referral system is a major advantage in many of our facilities by offering automated referral notifications from referral sources, the ability to view all necessary patient information, and the ability to respond quickly to discharge planners.”

Lea Kenney, Director of Marketing  
Signature Health, LLC



Find out how CarePort<sup>®</sup> Referral Management can help you transform the way you track and manage patient referrals.

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