



# The WellSky ED Transitions solution

Transforming emergency department (ED) transitions in real time



It is no secret that ED visits that result in short-stay hospitalizations are a major contributor to rising healthcare costs, operational inefficiencies, and a poor patient experience. To combat this, risk-bearing entities need greater visibility into when and why these visits are occurring.

Providers, payers, and patients all feel the effects of ED overcrowding and limited continuity of care that results from slow and inefficient ED throughput. Disjointed transitions of care frequently result in delays, redundant diagnostics, and increased readmissions.

## Bridging the gap: Seamless transitions from ED to post-acute care

However, by leveraging the WellSky clinical operations team, its network of providers, and its advanced technology with the **WellSky ED Transitions** solution, you can ensure your patient's discharge plan is geared toward more appropriate care settings, such as home health, a skilled-nursing facility, or a PCP referral; this can help enhance outcomes, support your risk-bearing programs, and ensure a safe transition from the ED.

## Customized TOC and reduced costs

The customizable solution, **WellSky ED Transitions**, shifts care from being costly and reactive to being more coordinated and proactive, with the ultimate goal of:



### Strengthening care transitions

by connecting your patients with more appropriate community and post-acute care



**Enhancing patient outcomes** and improving the patient experience through personalized care experiences



**Driving significant cost savings** by reducing ED return visits, preventing low-value hospitalizations, decreasing readmissions, and driving patients to outpatient care teams for ongoing management

From real-time ED encounter notifications to more coordinated post-acute transitions, **WellSky ED Transitions** can be tailored to meet your specific financial, quality, and patient satisfaction goals. Utilize the WellSky network to engage EDs in real-time to coordinate follow-up care and ensure a safe ED transition.

# WellSky ED Transitions: Breaking it down



What the solution offers    How it helps you

<b>Real-time ADT monitoring &amp; immediate engagement</b>	Identifies eligible members upon ED registration and allows care coordinators to engage instantly to verify eligibility, assess needs, and begin care planning — <b>preventing unnecessary hospitalizations</b>
<b>Proactive clinical review &amp; intervention</b>	Surfaces relevant medical history, comorbidities, and diagnostics to <b>guide safe, cost-effective care decisions</b> that align with value-based goals
<b>Seamless transitions to preferred networks</b>	Directs members to health plan's preferred PAC providers, ensuring care is delivered in the most appropriate, cost-effective settings while <b>promoting higher-quality outcomes</b>
<b>Coordinated discharge &amp; follow-up</b>	Helps schedule PCP and specialist visits, arranges home health, DME, infusion, and behavioral health services, and addresses SDOH needs as applicable — <b>reducing readmissions and improving member outcomes</b>
<b>Reduced administrative friction</b>	Automates authorizations and referrals (especially via CarePort, where available), eliminating manual back-and-forth between hospitals, PAC providers, and the plan — <b>accelerating discharge and lowering administrative burdens</b>
<b>Technology-enabled coordination &amp; compliance tracking</b>	<b>Integrates with hospital EMRs and health plan systems</b> for bidirectional documentation, automated workflow tracking, and Star/HEDIS measure compliance
<b>Performance tracking &amp; reporting</b>	Provides transparent performance tracking and dashboards for the number of outreaches and the number of safe transitions — <b>demonstrating ROI and operational impact</b>
<b>Unified, real-time visibility across the care continuum</b>	Where WellSky CarePort technology is in place, organizations gain additional real-time access to patient status, clinical history, and active transition plans — <b>reducing blind spots and enabling proactive case management</b>

## The WellSky ED Transitions solution improves value for patients, providers, and payers by:



Delivering higher quality of care and a better patient experience by capturing HEDIS measures



Improving ED throughput, reducing ED boarding, and optimizing inpatient mix



Reducing short-stay hospitalizations, readmissions, and ED return visits

The program is designed to improve the patient experience through clearer discharge instructions and stronger care continuity; it can also help decrease total cost of care by reducing unnecessary hospitalization and improving ED throughput.

**25%** of hospital short stays are impactable

Based on WellSky analysis of various data sets



**Talk to a WellSky expert today to learn more.**

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