



Take the challenge out of referrals

CarePort Referral Management allows you to track all patient referrals for online and manual entry referral workflows.



Manage referrals all in one place

You can electronically receive and respond to referrals from hospitals, post-acute organizations, and community partners. Enter referrals from non-electronic sources, and collect important marketing information such as referral sources and referral patterns.



Seamlessly transfer your post-acute patient data

CarePort Referral Management saves time and errors by automatically transferring each patient's demographic, financial, and clinical data into your clinical and financial systems.



Improve your referral process

CarePort Referral Management with
CarePort Community simplifies transitions
of care. Compile and send electronic
referrals and clinical information to
the next level of care.

The CarePort difference

Receive automatic incoming referral notifications

Missed calls don't have to mean missed opportunities. CarePort gives you around-the-clock connectivity. Receive referral notifications via text or email. View electronic referrals anywhere, any time.

Monitor the effectiveness of marketing activities

How are people finding your organization? Why did the hospital place a patient at your facility? How quickly do you respond to referrals? CarePort Referral Management gives you real-time reporting tools that produce detailed, targeted reports on the business functions of your organization, allowing you to manage your census and adapt to the needs of your market.

Increase visibility to referral sources

Online access to bed availability and services gives hospital discharge planners complete and up-to-date information at their fingertips. CarePort Referral Management captures hundreds of specific, searchable data elements about your organization into our database for acute and post-acute partners. As a result, you get patients who are already interested in your services — improving patient and services matching.









Extend your CarePort Referral Management investment

CarePort allows post-acute providers to holistically manage transitions:



CarePort Community

Post-acute care customers can send referrals to the next appropriate level of care



CarePort Connect

Manage and track patients across the continuum with real-time alerts and data sharing



CarePort Insight

Gain insight into patient outcomes and key performance metrics important to your referral partners



CarePort Guide

Market your services to patients and families



CarePort Inquiry Management

Admit patients right from the referral work list, eliminating manual entry and helping to retain key data



Post-acute authorization

Send and manage post-acute authorization requests to payers in one worklist for streamlined workflows

CarePort mobile referral management

Our mobile solution is ideal for intake personnel or liaisons in the field as it allows them the flexibility to receive, review, and respond to referrals using a mobile device.

Core system integration

CarePort automatically transfers hospital referral information into back-office clinical and financial systems. This allows the reuse of patient demographic, financial and clinical data and eliminates the rekeying of referral information.

Outcomes we deliver

Enhance your market presence

Using CarePort Guide, any post-acute provider can effectively market their organization to patients and their families, highlighting Medicare star ratings, specialties and amenities offered, thereby ensuring the patient has the best possible information to make an informed choice.

Streamline the intake process

With CarePort Referral Management, post-acute providers can share bed availability and automatically receive and respond to referrals from a nationwide network of hospitals, enter referrals from nonelectronic sources and collect important information to better market your organization.

Gain operational and clinical improvements by automatically transferring hospital referral information into clinical and financial systems, facilitating accurate demographic, insurance and clinical information for smoother admissions.



"This electronic referral system is a major advantage in many of our facilities by offering automated referral notifications from referral sources, the ability to view all necessary patient information, and the ability to respond quickly to discharge planners."

Lea Kenney, Director of Marketing Signature Health, LLC



Find out how CarePort® Referral Management can help you transform the way you track and manage patient referrals.