



# Simplify case management across all your programs

Allow everyone in your community-based organization to collaborate better with WellSky® Community Services.

**The work you do requires big heart and a lot of data.** That's why thousands of community-based organizations rely on WellSky® Community Services to manage programs, track outcomes, and coordinate care for clients — with both efficiency and compassion.

## Bring person-centered care to your organization

WellSky Community Services helps you maintain a single client record that every service program in your organization can access and update. The solution features a configurable design that supports person-centered care for a wide array of services, including:

- Homelessness
- Economic recovery
- Job skills training
- Substance use counseling
- Domestic violence and human trafficking

## Give your staff easy-to-use tools

WellSky Community Services is purpose-built for organizations that have little time to spare on software training for staff. With a simple user interface and intuitive processes, every feature in the solution is quick to learn and easy to use. This cloud-based platform helps everyone on staff function as a more cohesive team — allowing you to deliver client-centered care from initial intake

to case resolution. Your staff benefits from a 360-degree view of each client's care to help guide the best possible outcomes.

## Link funding to outcomes

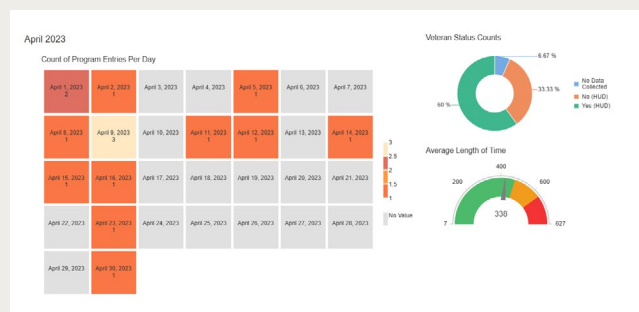
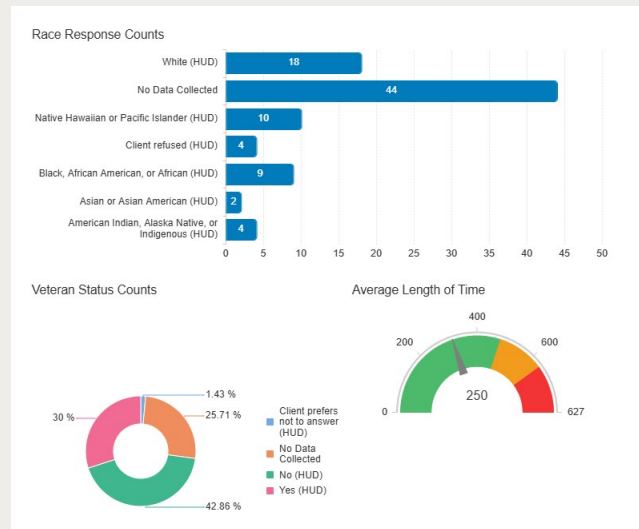
Track how every dollar is spent with precision — you can see details of the service provided, the recipient, and the achieved outcome. The transparency WellSky Community Services provides helps you build long-term relationships with key funding sources. Just as important, you gain greater visibility and reliable insights that support well-informed decisions.



## Key features

- Intuitive, user-friendly interface
- Easily customizable forms and data fields
- Detailed client tracking
- Scalable database that lets you customize data fields as you add new funders and programs
- Visual analytics and reporting

WellSky Community Services features built-in **SAP BusinessObjects** visual analytics to help you create more informative reports and dashboards.



## Coordinate care across every program

WellSky Community Services makes it easy to link programs within your organization. The solution standardizes data collection across users, services, and settings. This allows you to share a common database of clients with all your staff, so you bring a unified, highly efficient, and deeply personal care experience to every person you serve.

## Connect data across multiple systems

The WellSky Community Services **RESTful Application Programming Interface (API)** allows real-time data exchange with third-party systems you use. The API facilitates transactional exchanges of data on a client-by-client basis. This ensures your partners receive the most up-to-date data, and that they can also add new details about the client to your WellSky Community Services database.

In addition to the API, WellSky Services offers affordable packages to manage large data imports and exports. Our solution experts can help to optimize your system by addressing common data quality issues, like duplicate records, nonstandard entries, and out-of-date provider records.

## Streamline staff caseloads

With more than 20 years of experience partnering with a wide spectrum of social service agencies, we have the expertise to deliver a more streamlined approach, ideal for hard-working case managers. WellSky Community Services provides your team with all the tools needed to document care according to your policies and track results quickly, accurately, and consistently.

## Utilize new insights to optimize your operations

Track every client and case in WellSky Community Services. Detailed reports using SAP BusinessObjects visual analytics give you greater visibility into your operations. This leads to well-informed decisions that can help you achieve the greatest possible outcomes for those you serve.

## Bring clarity to challenging public policy issues

WellSky Community Services empowers you with reliable data so you can confidently advocate for the changes your community needs most. When you can align your stakeholders with a shared understanding of a problem, **effective change is possible!**



**Get started today!** Contact your WellSky representative to learn more or schedule a demonstration.

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