WellSky

Connect your citizens
to the help they need

WellSky's Resource Directory uses data from your program management software to create a turnkey I&R website or smart phone app — everything is hosted and supported for you

Now you can serve your community with a modern, mobile-friendly website or app that brings those in need closer to the providers who can help.

Resource Directory (formerly CommunityPoint) is built specifically for 2-1-1 contact centers, specialized I&R agencies, hotline providers, and ADRCs.

Website listings update automatically. When you edit a provider record in a WellSky information management system, including our Community Services and Aging & Disability systems, the change appears automatically on your website.

Your site is built, hosted and supported by WellSky – it's hassle-free. You'll work with our experienced I&R team to design a unique site that best fits your needs. Then WellSky does all the heavy lifting, so you can focus on your mission.
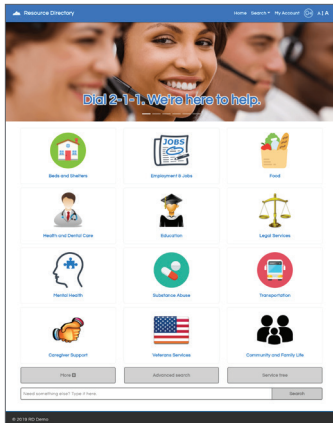
You can create additional websites for your community partners. WellSky resource websites can be used in many ways to increase visibility of providers or create new funding streams. For example, you can create a website for a special-interest organization in your community that only displays the relevant providers from your database. Or offer a complete provider web resource to your city or local hospital.

Home/Search Page

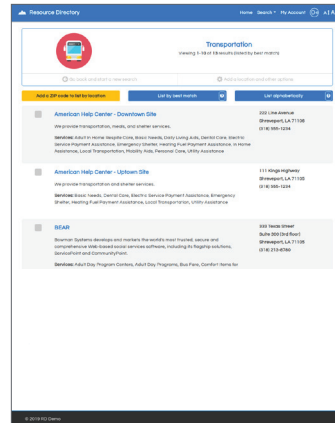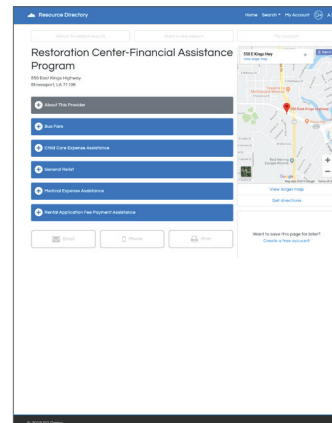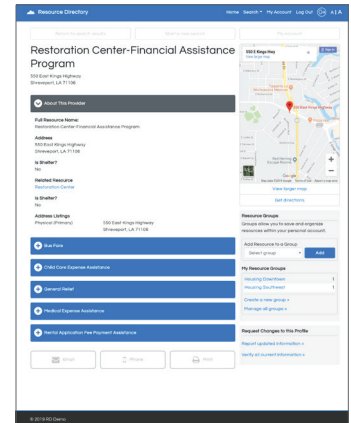Search Results

Provider Listings

Provider Details

Your website or app is custom-built and hosted for you, **so you can focus on your mission!**

Move up to the latest web technology

Your website or smart phone app will include cutting-edge features that reflect well on your organization. Visitors can curate personal lists of their favorite resources and then receive them by text, email, or print. Google Maps and Google Translate are embedded throughout your site to aid transportation and overcome language barriers.

Provide powerful search features

An icon-based interface guides visitors to results without typing or English-language proficiency. Users can also search by name or topic, or see a list of frequent searches. Social Service professionals can find what they need by AIRS taxonomy codes or service terms.

Maintain complete control

You decide what data your site will display — your full provider database or any subset within it. You can also customize the data you include in your provider listings.

Administrators see a host of website usage reports including visitors, searches submitted, results received and locations. To help streamline your annual update/approval process, providers can log into the site to verify information or submit change requests.

Get a site that is uniquely yours

You will work with WellSky's highly experienced website team to ensure your organization's online presence achieves your goals and aligns with your brand and design preferences.

Simplify access with an app

You can connect people to providers via mobile app on both iOS and Android. Your apps can be customized and branded to match your website or to introduce a new look to your agency.

Get started today! Contact your WellSky representative to learn more or schedule a demonstration.

wellsky.com/demo | 1-855-wellsky | sales@wellsky.com