Quickly evaluate a **client's eligibility** for the services they need

WellSky's Eligibility module integrates with your Community Services software to review program requirements and recommend available providers

It's frustrating to clients and providers alike when you refer someone for a service, only to find out after a wasted trip that the consumer doesn't qualify for the care they need. **WellSky's Eligibility module** solves this problem by giving your staff all the tools they need to generate accurate referrals. The module is easy to set up and just as easy to use. You simply enter the qualifying criteria for all your providers and offerings and you're ready to go.

Provide compassionate, efficient care
When a consumer calls with a need for services, the Eligibility module leads your case manager through a structured intake process that powers a search of all available services.

Answer client questions accurately
When you submit the results of your intake interview, the system displays all programs/services for which your client is eligible, potentially eligible, or ineligible. This lets you ask additional qualifying questions when needed, and explain to your client why he or she doesn't qualify for a certain program.

Send referrals in seconds
Once you determine the appropriate programs for your client, you can select those options and send multiple referrals with one click!
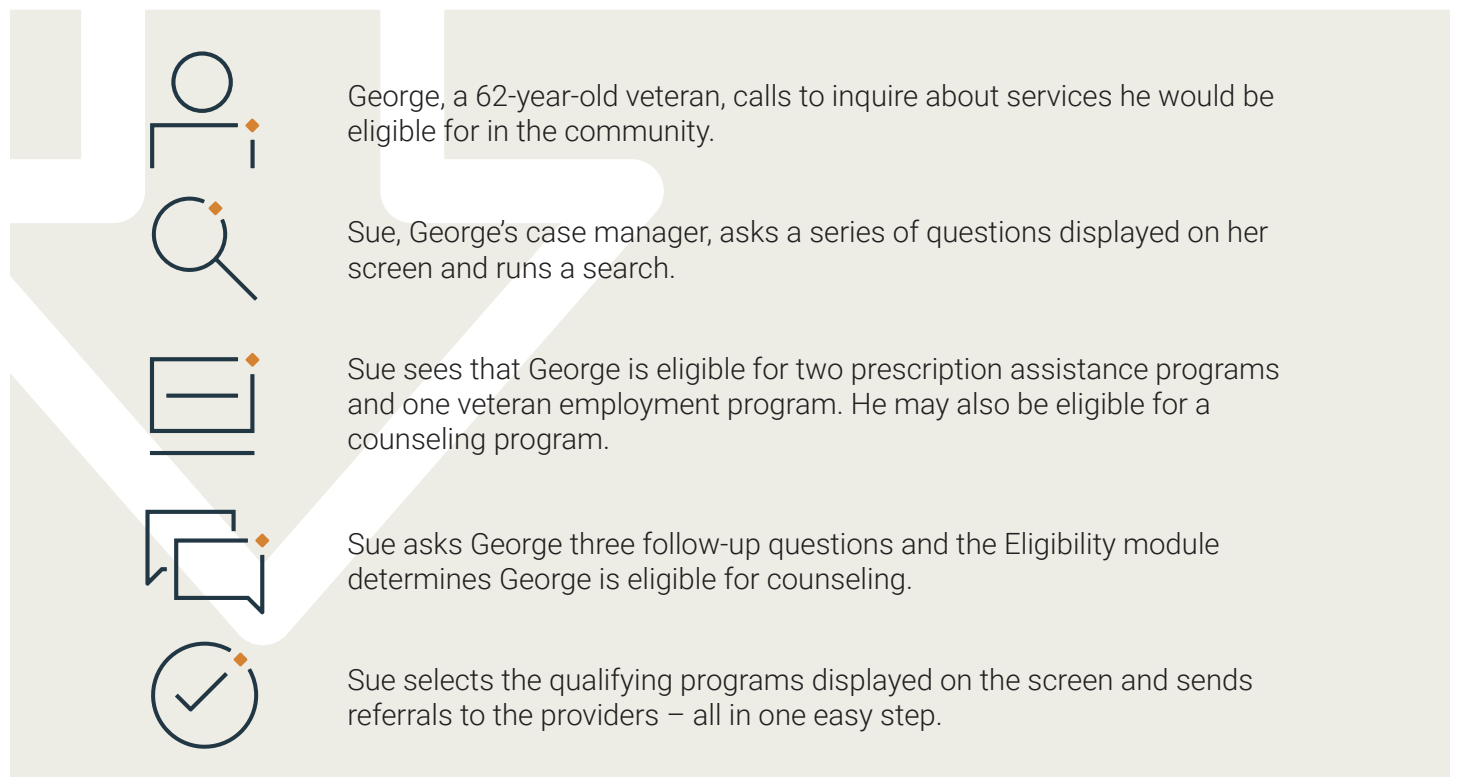
The Eligibility module works inside of WellSky Community Services. For more information, speak with a WellSky consultant.

Help your staff navigate complex eligibility requirements

The Eligibility module runs natively inside of WellSky Community Services, so the initial set-up is minimal. For each program or service, administrators simply enter any income requirements or other eligibility criteria. (In many cases this has already been done!) Then your case manager works with a client in three easy steps:

1 Search for programs.

When a client calls or visits, the case manager asks a series of questions displayed on the screen and starts the search.

2 Determine eligibility.

The case manager sees all programs for which the client is eligible, potentially eligible, or ineligible.

3 Make referral.

The case manager asks any follow-up questions, then creates referrals for all qualifying programs with a single click.

Sample workflow

George, a 62-year-old veteran, calls to inquire about services he would be eligible for in the community.

Sue, George's case manager, asks a series of questions displayed on her screen and runs a search.

Sue sees that George is eligible for two prescription assistance programs and one veteran employment program. He may also be eligible for a counseling program.

Sue asks George three follow-up questions and the Eligibility module determines George is eligible for counseling.

Sue selects the qualifying programs displayed on the screen and sends referrals to the providers – all in one easy step.

Learn more! Schedule a demonstration to see how WellSky's Eligibility module can help you achieve better outcomes for your clients.

wellsky.com/demo | 1-855-wellsky | sales@wellsky.com