

Client highlight

Mylyfe Specialty Pharmacy

About Mylyfe Specialty Pharmacy

Mylyfe is a full-service specialty pharmacy with additional expertise in home infusion therapies. Mylyfe understands that providing medication is just a piece of the treatment plan. Mylyfe delivers much more than medicine — they are continuously developing new ways of maximizing patient clinical outcomes while also focusing on the positive impact that joy and happiness can have on patients and their families.

Solution in use: CareTend®, powered by WellSky® and Engagement Manager

Mylyfe Specialty Pharmacy, a former CPR+ client, searched for a new solution to help streamline and automate their business operations. Faced with the challenges of the COVID-19 pandemic, Mylyfe needed a solution with similarities in functionality to CPR+, but that also had the hosting capability to support most of their staff while working from home.



“As a former CPR+ user, I was looking for a platform with similarities in workflows since most of my team was trained on CPR+. CareTend was our solution of choice because of the additional add-on features we were able to implement during our transition.”

Adam Oliveri, President
Mylyfe Specialty Pharmacy

Fortunately, CareTend’s hosting capability gave them the flexibility to access their software solution from any location. With all the changes impacting how patients receive care, the need to communicate with patients virtually and via smartphone increased significantly. The Engagement Manager powered by Citus Health is an integration that assists clinicians and pharmacists with patient communication.



"The Engagement Manager by Citus Health is not something we've previously had with CPR+, and this helped streamline communications with patients across the board. The form manager feature populates the patient information simplifying monthly refills."

Brian Knight, Pharmacy Director
Mylyfe Specialty Pharmacy

When asked how CareTend affected their patients' care, Knight explained that the patient profiles within CareTend are easy to navigate and review. With CareTend, the Mylyfe team was able to review medication profiles and update both care plans and progress notes with one tool — making it easy to keep track of patient progress.



"As a specialty pharmacy specializing in bleeding disorders, IG/auto-immune, and other home-infusion therapies, patient orders can be complicated and require high-cost specialty medications. With CareTend, we were able to accelerate the intake process and focus on what matters the most, our patients."

Adam Oliveri, President
Mylyfe Specialty Pharmacy



About WellSky[®]

WellSky is a technology company leading the movement for intelligent, coordinated care. Our next-generation software, analytics, and services power better outcomes and lower costs for stakeholders across the health and community care continuum. In today's value-based care environment, WellSky helps providers, payers, health systems, and community organizations solve tough challenges, improve collaboration for growth, harness the power of data analytics, and achieve better outcomes by further connecting clinical and social care. WellSky serves more than 20,000 client sites — including the largest hospital systems, blood banks, cell therapy labs, blood centers, home health and hospice franchises, post-acute providers, government agencies, and human services organizations. Informed by more than 40 years of providing software and expertise, WellSky anticipates clients' needs and innovates relentlessly to ultimately help more people thrive. For more information, visit [wellsky.com](https://www.wellsky.com).



Let's conquer challenges together! Request a personalized demonstration to learn how CareTend can help your home infusion business automate its entire operations from intake to delivery, workflow to reporting, and everything in between.

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