



What is HOPE?

The Hospice Outcomes and Patient Evaluation (HOPE) is an assessment required by the Centers for Medicare & Medicaid Services (CMS) that will replace the Hospice Item Set (HIS) on **October 1, 2025**. This assessment is intended to help hospice teams better understand care needs throughout the patient's hospice journey and contribute to the patient's plan of care.

What does it mean for your agency?

Implementing the HOPE assessment tool will require fundamental changes to the data your agency collects during specific time points within a patient's length of stay and how you submit the data to CMS.

Agencies should prepare for HOPE by focusing on **staff education, quality outcomes, workflow processes, and assessment and documentation practices**. As your solutions and services partner, WellSky can support you in all of these areas.

How exactly can WellSky help?

WellSky is dedicated to helping you succeed with HOPE.

Prior to October 1, 2025, **WellSky Hospice & Palliative (formerly Consolo Hospice) and WellSky Hospice (formerly Kinnser Hospice) will be updated to fully comply with HOPE requirements**; in accordance with regulatory effective dates, the existing HIS will be replaced by the new HOPE assessment within the EHR workflow.

WellSky will provide resources throughout 2025 to help hospice providers prepare for HOPE. This will include written guidance, webinars, training opportunities, and industry-leading learning and consulting services to support your transition to HOPE.

With WellSky, you can trust that your hospice's needs are fully supported every step of the way.



View a recent webinar on the FY 2025 hospice final rule, download educational content, and more at wellsky.com/resources/hospice