

How **WellSky SkySense AI™** is helping transform the home health visit for clinicians

Take a closer look at how embedded artificial intelligence (AI) is improving the visit experience — for both clinicians and patients

In her role as a nurse for OurTown Home Health, Jordan completes numerous home health visits daily. Typically, her workdays are filled with tedious manual and administrative tasks that take her focus away from her patients and require her to spend valuable time after hours — time she could be spending with family or recharging — finishing up her work. However, today's experience is different, because Jordan has help from WellSky SkySense AI.



Jordan Smith, RN

WellSky SkySense AI, an exclusive suite of AI-powered capabilities that are directly embedded into the WellSky Home Health EHR workflow, is helping redefine every step of the home health visit. Since Jordan completes multiple patient visits a day, let's take a closer look at how this is all made more efficient by her use of WellSky SkySense AI technology:



Referral acceptance is accelerated

AI-powered referral automation technology, integrated into the **WellSky Enterprise Referral Manager** platform, has been working quietly in the background ahead of today's visit. Jordan's patient, Mr. Clark, was referred to OurTown Home Health from the hospital, and the referral was auto-accepted based on custom referral parameters set by the agency. This means referrals that meet OurTown's predetermined criteria are auto-accepted, and those that do not are auto-declined. The auto-acceptance of Mr. Clark's referral has enabled his care to start sooner.



Insight can be received on the go

On her way to Mr. Clark's house, Jordan uses her phone to call **WILA (the WellSky Intelligent Language Assistant)**, a **conversational AI assistant**. WILA verbally walks Jordan through important information about Mr. Clark's history, his care plan, and even his hospitalization risk, as well as helpful details about how to access Mr. Clark's home. With various prompts provided by WILA, Jordan can select which information she would like to hear.



There's more time for face-to-face care

Once Jordan arrives at Mr. Clark's home, she activates **WellSky Scribe**, an **ambient listening and transcription mobile app** on her phone, which begins capturing the information that Mr. Clark verbally shares with her during the visit. Using AI technology, the captured information is transcribed and populated into the appropriate documentation fields that Jordan can review and update as needed. Jordan doesn't have to sit behind a screen manually charting information during her visits anymore — instead, she can focus on building a relationship with Mr. Clark and providing crucial care.



Medication reconciliation is effortless

Jordan helps gather all of Mr. Clark's medication bottles to complete the required medication reconciliation documentation. She snaps a photo of each bottle label, and **WellSky Extract**, an **AI-powered data extraction tool**, pulls the relevant information from the labels and populates it into Mr. Clark's medication profile within the WellSky EHR.



Documentation can be completed during the workday

When she gets back to her car after the visit, Jordan again calls **WILA** before making her way home or to her next visit. She's able to verbally answer the remaining documentation questions that were not captured by WellSky Scribe during the visit. This means the documentation can be completed before she even gets home.



A better work-life balance can be achieved

Once Jordan arrives home, she simply reviews the auto-populated documentation, updates as needed, and submits it into Mr. Clark's record within the WellSky EHR within minutes.

Without the help of AI, Jordan would often spend hours finishing up her charting at home — time she could have been spending with her family or resting to help her avoid burnout. Now, she gains so much valuable time back.

◆◆ WellSky SkySense AI is helping clinicians like Jordan reclaim their day — and their purpose. With reduced administrative burdens, clinicians can focus on delivering high quality, compassionate care to patients like Mr. Clark — all with the help of AI.

The WellSky SkySense AI difference

WellSky SkySense AI solutions are embedded directly into the WellSky Home Health platform for an all-in-one, unified workflow. This provides you with:



An easy user experience that is more efficient and more effective



The security and privacy that your organization deserves



Make this transformed visit experience a reality — only with WellSky.

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