



Speedy EHR implementation for seamless care

CLIENT HIGHLIGHT

South Lincoln Nursing Center

South Lincoln Nursing Center, located in Wyoming, is a long-term care facility integrated with South Lincoln Medical Center. With approximately 170 employees, the center provides long-term care services, along with inpatient and outpatient rehabilitation, physical, occupational, and speech therapy for its residents. In 2024, the facility implemented the WellSky Long-Term Care EHR to streamline its operations, improve clinical efficiency, and reduce administrative burden.

The challenge:

When South Lincoln learned that their previous EHR was being discontinued, they faced the challenge of finding a new EHR solution that could meet their clinical needs, handle multiple users, and facilitate critical processes like MDS submissions. South Lincoln needed a system that would support important functions in long-term care, such as tracking incidents and reducing paper orders, while being easy to implement and adopt across their team.

Why WellSky?

After evaluating multiple vendors, South Lincoln chose WellSky for its comprehensive long-term care capabilities and easy user experience. "I wanted to make sure it was long-term care oriented, had the functionality to chart on multiple people, and had the ability to complete and track the Minimum Data Set

(MDS) in the system," said Jordan Collins, Director of Nursing at South Lincoln Nursing Center.

"I was looking at it from an administrative viewpoint," said Nickola Hanson, Manager of IT and Informatics at South Lincoln. "The WellSky team was really easy to work with. One thing that impressed me was that for every question we had, there was an answer. The implementation team followed up with us every week and made sure we had our questions answered." She went on to explain, "It's a very strong support system. We feel like we're in a partnership together."

South Lincoln valued the emphasis that WellSky places on strong communication and support, which made their team feel confident in the decision. "It was a real, personal connection that they made with us. They were really supportive and wanted to answer all of our questions," said Jordan Collins, Director of Nursing at South Lincoln Nursing Center.

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- Nickola Hanson

Manager of IT and Informatics at South Lincoln Nursing Center

Speedy implementation

With attentive support from WellSky, South Lincoln Nursing Center quickly completed its WellSky EHR implementation and got their staff onboarded. The process went smoothly, with the team fully engaged and responsive during training. They appreciated that WellSky shared best practices during the implementation process, which saved them time by avoiding complex customizations. The South Lincoln team actively participated in every step, demonstrating ownership of the process. Their staff were involved in all training sessions provided by WellSky, ensuring a thorough understanding of the new system.

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- Jordan Collins
Director of Nursing at South Lincoln Nursing Center

Outcomes and benefits

The South Lincoln team has been very impressed with the WellSky implementation and support team, and how guidance on system best practices was — and continues to be — provided. Not only that, South Lincoln has experienced significant improvements in their workflows since implementing WellSky. Collins explained, "We've been able to get rid of more paper orders. We used to write everything out, and providers

would have to write on them and scan them in. Now the order goes into WellSky, and the provider goes in and e-signs them. It's much more efficient this way."



Since implementing WellSky, South Lincoln Nursing Center has seen benefits like:



Streamlined charting: CNAs now find it easier to chart, and nurses have benefited from simplified assessments and note-taking.



Reduction in paperwork: The facility has eliminated paper orders, with all provider orders now being e-signed electronically.



Improved incident tracking: The ability to track incidents, like falls, directly within the EHR has been a game-changer, making documentation faster and more accurate.

South Lincoln Nursing Center's fast, efficient implementation of the WellSky Long-Term Care EHR highlights the importance of a collaborative, well-planned transition process. WellSky Long-Term Care can be quickly adopted to meet the needs of long-term care facilities while offering ongoing support for continuous improvement.



Learn how your long-term care facility can [make the switch to WellSky today.](#)
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