



WellSky® Specialty Care for Behavioral Health
Case study: KVC Health Systems

How KVC Health Systems enhanced behavioral health services with WellSky



KVC® Health Systems

We all need connection.

KVC Health Systems is a nationwide network of 10 private, nonprofit organizations dedicated to providing behavioral health services that help strengthen families, prevent child abuse and neglect, and help individuals achieve mental health and wellness.

Solution in use

WellSky Specialty Care for Behavioral Health



The partnership between KVC Health Systems and WellSky in 2024 marked a significant step forward for both organizations, as it emphasized their shared commitment to improving patient care and outcomes with innovative solutions. This collaboration leveraged the WellSky Specialty Care for Behavioral Health EHR to meet the unique needs of behavioral health providers, scale efficient processes, harness the power of data analytics, and achieve better outcomes by further connecting clinical and social care.

The issue

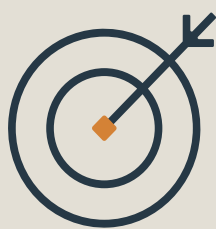
Lonnie Johnson, Chief Information Officer at KVC Health Systems, said, “When we sought a technology partner, we needed someone who would be there to help solve problems collaboratively rather than just provide a transactional piece of technology. From our first discussions with WellSky, it was clear that their approach was exactly what we were looking for.”

Why WellSky?

KVC Health Systems chose WellSky Specialty Care for Behavioral Health because they wanted an EHR solution that would streamline operations, enhance compliance, and be easier for clinicians to use on the floor. They needed a system that could seamlessly integrate with their current processes and support comprehensive reporting and data access.

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Lonnie Johnson, Chief Information Officer at KVC Health Systems



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Brett Easley, Vice President of Enterprise Systems Management

The positive impact of WellSky

When evaluating EHRs, KVC Health Systems knew they needed technology that would help them optimize processes and help them improve tracking of regulatory compliance. Brett Easley, Vice President of Enterprise Systems Management, shared, "WellSky has the advanced features we have long looked for in the behavioral health sector. These innovative tools have been absent in the market until now, and they align with our strategic needs and expectations."

The ease of use of WellSky Specialty Care for Behavioral Health also made a significant impact on KVC Health Systems. The platform was designed

to enhance productivity by tailoring experiences for various roles within behavioral health organizations. "The ease of use, the intuitiveness of the system, and the organically developed features made everybody just jump for joy," said Johnson.

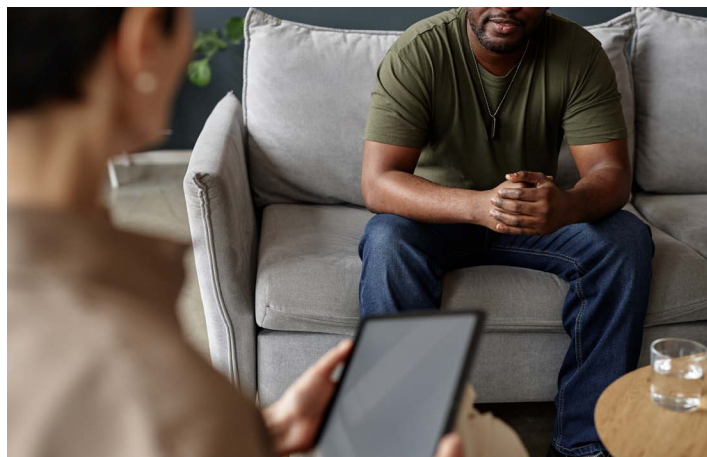
Future of the partnership

KVC Health Systems looks forward to continued growth and collaboration with WellSky. Both organizations are committed to using innovative technology solutions to continue to provide high-quality behavioral healthcare. "The engagement and support from WellSky throughout the implementation process up to now has been exceptional. We appreciate their partnership and look forward to future collaboration," said Easley.

Johnson advises other organizations to be upfront about their needs and expectations when evaluating EHR vendors. "Be honest about what you need and your expectations. WellSky will deliver," he said. Easley also added, "Respect the knowledge that WellSky brings about the technology and the system and merge your processes to achieve ideal outcomes."

About WellSky

WellSky® Specialty Care for Behavioral Health is a healthcare information technology platform that spans EHR, revenue cycle management, and business intelligence. The WellSky Specialty Care platform helps providers deliver better quality and safety of care while increasing efficiency and financial performance. Our easy-to-use solution promotes a culture of safety with specific features for behavioral health, including a built-in accountability record and alerts that power safe and effective care.



Find out how WellSky Specialty Care for Behavioral Health can help you optimize processes and improve outcomes. Request a demo today!

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