

5 expectations to have from your EHR vendor

When choosing an EHR vendor, it's important to ensure that they provide the necessary tools and support for safe, quality patient care and operational efficiency. Real-time access to data, patient safety measures, user-friendly technology, efficient workflows, and seamless communication are key factors that can significantly enhance the quality of care your organization provides and the efficiency at which it operates. This tip sheet highlights some of the fundamental features your EHR vendor should provide to help your organization achieve success.

1 Your EHR vendor should give you access to the data you need, when you need it, how you need it.

Real-time access to quality measures, demographics, regulatory compliance, and funding on a corporate-, facility-, and patient-level is critical to operating efficiently and effectively. WellSky Specialty Care for Behavioral Health provides you with easily digestible information to help you make important decisions. Having easy-to-read data at your fingertips can support your compliance with changing regulations, the quality of care you provide, and improved operational oversight.

2 Your EHR vendor should help ensure patient safety and quality care outcomes.

Ensuring patient safety is a critical component of quality care. WellSky Specialty Care for Behavioral Health is designed to mitigate risks and enhance the overall safety of the treatment process. Medication administration tools like barcode scanning and real time alerts help ensure patients receive the right medication at the right time. Comprehensive patient records, including clinical notes, treatment plans, and progress tracking, are all easily accessible within the platform, supporting clinicians in making more informed decisions, personalizing care plans, and monitoring progress more effectively.

3 Your EHR vendor should offer technology that is easy to use and customizable to your organization's needs.

An easy-to-use platform with a user-friendly interface can make a world of difference in clinician satisfaction and retention. That's why WellSky Specialty Care for Behavioral Health was created in collaboration with clinicians. The intuitive nature of WellSky Specialty Care simplifies navigation, ensuring smooth adoption across teams. The platform can be used as is or can be further customized to suit your organization's needs.

Please note

The views, information, and guidance in this resource are provided by the author and do not necessarily reflect those of WellSky. The content provided herein is intended for informational purposes only. The information may be incomplete, and WellSky undertakes no duty to update the information. It is shared with the understanding that WellSky is not rendering medical, legal, financial, accounting, or other professional advice. WellSky disclaims any and all liability to all third parties arising out of or related to this content. WellSky does not make any guarantees or warranties concerning the information contained in this resource. If expert assistance is required, please seek the services of an experienced, competent practitioner in the relevant field.

4 Your EHR vendor should support efficient workflows that save you time.

WellSky Specialty Care for Behavioral Health is designed to streamline administrative and clinical workflows, reducing time spent documenting to allow providers to focus more on patient care. Features such as automated appointment scheduling, billing, and documentation help to minimize administrative burdens. The system's user-friendly workflows and customizable templates make it easy for clinicians to input and retrieve information quickly, enhancing productivity and reducing the likelihood of errors.

5 Your EHR vendor should power seamless communication for a seamless patient experience.

Effective communication and coordination among healthcare providers is crucial in behavioral health. WellSky Specialty Care for Behavioral Health EHR facilitates seamless communication between team members, including therapists, psychiatrists, and primary care providers. The system supports secure messaging, shared patient records, and real-time updates, ensuring that all members of the care team have access to the most current information. This collaborative approach to data exchange helps to ensure continuity of care and can lead to more effective treatment outcomes.



WellSky® Specialty Care for Behavioral Health is an all-in-one healthcare information technology platform that spans EHR, revenue cycle management, and business intelligence. The WellSky Specialty Care platform helps providers deliver better quality and safety of care while increasing efficiency and financial performance. Our easy-to-use solution promotes a culture of safety with specific features for behavioral health, including a built-in accountability record and alerts that power safe and effective care.



Learn more about how **WellSky can support positive outcomes for your behavioral health organization.**

sales@wellsky.com | 1-855-wellsky | wellsky.com/demo