



# WellSky® Personal Care is the top choice for personal care agencies

Deliver quality care, optimize operations, and  
grow your agency with WellSky Personal Care.

*Best in KLAS two years in a row!*

WellSky Personal Care is the leading web-based software for personal care agencies. It's an all-in-one solution to help you seamlessly manage your daily tasks, like scheduling, client intake, billing, and reports.

## Care delivery

Whether your agency is a franchise or independently owned, our comprehensive personal care software can help you optimize care delivery and keep clients at home. Automate manual processes, and manage daily schedules, tasks, and documentation with our intuitive and streamlined solution.

## Mobile app

Whether you're a caregiver clocking in for a shift or an administrator updating schedules, you need a solution that works wherever you are. The WellSky Personal Care mobile app is built for caregivers and administrators alike.

## Family communication

Keep families connected and eliminate the struggle of paper logs with the Family Room® feature in WellSky Personal Care. A free and secure access portal, the Family Room® gives loved ones access to the client care calendar and shift notes, as well as the ability to pay or split a portion of the bill.

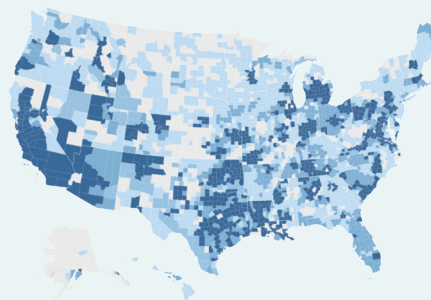
## Growth

Built-in analytics tracks key performance metrics and helpful data. This provides a competitive edge when marketing your private duty agency to new clients and referral sources. Track changes in condition to reduce hospitalizations and access easy-to-use dashboards, reports, and marketing tools to optimize business performance and prove value using WellSky Personal Care.



## Part of the WellSky network

Serving the largest nationwide network for home-based care delivery, 1 in 3 home-based care visits happen with help from WellSky software. As a WellSky Personal Care client, you become part of the WellSky network — bringing connected, smarter care to the healthcare continuum.



- HH, Hospice & Personal Care
- HH & Personal Care
- HH & Hospice
- HH Only
- Personal Care Only
- None

## The powerful impact of WellSky® Personal Care



**4,000+**  
agencies nationwide



**600,000+**  
caregivers



**Over 300**  
million hours of  
care logged



**\$6 billion**  
of care through our  
solution

## Visiting Angels, Brookfield and Fairfield, CT

# Unlock your agency's full potential

**HITRUST Certified**

WellSky Personal Care is the only home care software provider with HITRUST CSF certification, an independent third-party verification of HIPAA compliance as well as security and privacy practices.

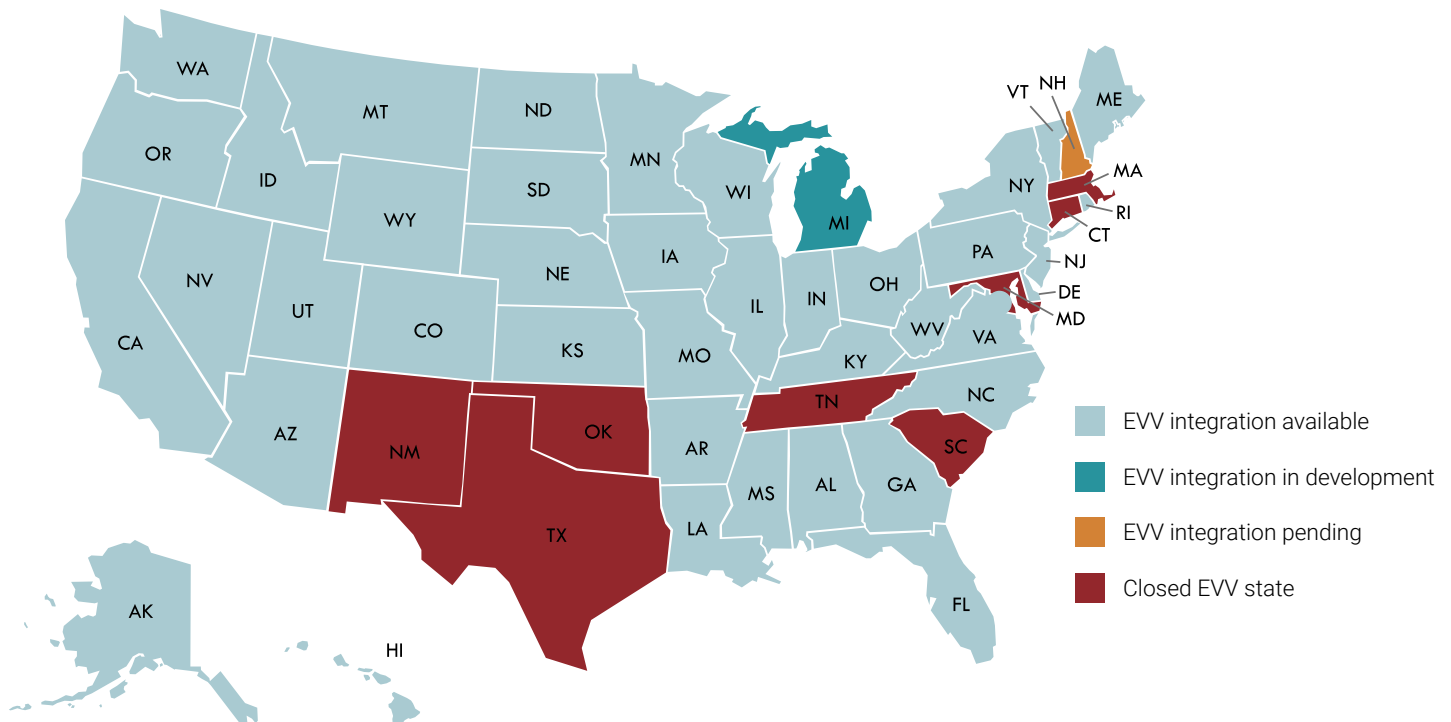


## Personalized implementation

With flexible implementation approaches tailored to the unique needs of each agency, WellSky Personal Care has helped over 4,000 personal care agencies transition from other systems, including eight of the ten largest franchises.

## Your partner in electronic visit verification (EVV)

Currently compatible with 85% of the state EVV systems, and growing, WellSky Personal Care helps you become EVV compliant. WellSky Personal Care knows what you need and is building solutions within the WellSky Personal Care platform that integrate with various state aggregators, such as HHAeXchange, Sandata, NetSmart, AuthentiCare.



### Extensive partner integration ecosystem

WellSky Personal Care gives you access to an extensive partner integration ecosystem, allowing you to differentiate your agency and optimize your operations. These integrations can help support your organization with onboarding, employment screening, employee payment processes, and more.



### WellSky TeamInsights for Personal Care

WellSky TeamInsights for Personal Care leverages data found exclusively within WellSky Personal Care, in a single dashboard displaying key metrics, allowing you to:

- Recognize individual caregiver trends by comparing care quality and outcomes at-a-glance, enabling you to give recognition or help to employees that need it
- Ensure balanced scheduling across caregivers (in terms of shifts and clients served) and identify caregivers who need scheduling assistance
- Identify underperforming caregivers who may be below target on weekly workload and quality target metrics so you can proactively engage with them
- Capture patient engagement with minimal disruption using automated surveys in current workflow

### First-Come, Self-Serve

The WellSky Personal Care First-come, Self-Serve feature gives caregivers more control over their work schedules by allowing them to self-select open shifts they qualify for and want to take on.

### Engage and retain caregivers

Caregiver satisfaction is critical to retention and engagement. While WellSky has the leading solution for documenting home-based visits, we also provide innovative tools to help agencies with engagement, recruitment, and retention of caregiver talent.

### WellSky TeamEngage powered by Ava

WellSky TeamEngage brings Ava, the employee engagement platform for home care teams, directly into your caregiver and administrative workflows. By leveraging data directly from WellSky Personal Care, agencies recognize and reward their caregivers for their performance with points that can be redeemed for gift cards from popular retailers.



“The WellSky commitment to being an innovative company with a focus on growth and quality matches our agency’s own mission. We’ve grown 10x with WellSky Personal Care over the past years, and with our partnership, I feel confident we will grow 10x more in the years to come.”

**Kunu Kaushal – Founder and CEO**

Senior Solutions Home Care, Brentwood, Tennessee



“ We harnessed data analytics found in WellSky to derive actionable insights from client information. Predictive analytics can help forecast patient needs, optimize staffing schedules, and identify trends in patient health, thus enhancing resource allocation and operational efficiency. ”

**Becky Reel – Founder and CEO**

Former co-owner/executive director, For Papa's Sake Home Care  
Founder/CEO, Reel Home Care Consulting

## Gain deeper insights

### WellSky CareInsights for Personal Care

WellSky CareInsights for Personal Care uses powerful predictive analytics to estimate a person's risk for hospitalization, helping your agency to proactively manage your client population and succeed in value-based care environments. Care management staff can then use these powerful insights to work to prevent negative events; helping to inform better, smarter, data-driven care and improve health outcomes.

## Analyze your operations

Build dashboards that display key metrics in charts and graphs so you can easily identify trends. See revenue, hours billed, client referrals, client and caregiver pipeline, and more.

- **Create your own dashboards**  
Set up dynamic dashboards with multiple dimensions, adding in data sets such as profit margin, location, and referral source.
- **Customized dashboards**  
Use different dashboards for different roles at your agency. Use these to monitor the business and run your staff meetings.
- **Layer multiple data attributes**  
Easily explore and manage your data in WellSky Personal Care to deliver insights and take action based on better information.
- **Deliver analytics**  
Email encrypted reports directly to yourself or to your staff according to the cadence you establish.



**WellSky® Personal Care** is an innovative, flexible, and interoperable solution that will help your agency thrive and grow. **Request a personalized demonstration today!**

[Wellsky.com/personal-care-software](https://wellsky.com/personal-care-software) | 1-855-WELLSKY | [sales@wellsky.com](mailto:sales@wellsky.com)