WellSky

Maximize WellSky® Personal Care

Best in KLAS two years in a row!

BEST IN KLAS®
HOMECARE:
PERSONAL CARE
SERVICES & PRIVATE
DUTY NURSING
2025

With WellSky Personal Care, you have access to an extensive ecosystem of partner integrations and powerful add-ons, allowing you to differentiate your agency and optimize your operations.

Discover the power of partner integrations:

checkr	**Make more informed, efficient hiring decisions** The integration between WellSky Personal Care and Checkr allows you to receive fast, reliable, compliant background-screening reports. Conduct the ongoing screening and monitoring necessary to meet regulatory requirements and deliver an exceptional candidate experience.
worldpay from FIS	**Improve cash flow and shorten your billing day with easy payment processing** Easily collect credit card payments and offer more payment options for your clients. With Worldpay, agencies experience increased client and caregiver satisfaction, improved cash flow, and a simplified billing process.
Tapcheck	**Provide early wage access to caregivers** Available at no cost to employers, the award-winning Tapcheck platform uses an intuitive mobile app to give workers greater control over their finances, which can help reduce stress and improve business performance and profitability.
CareAcademy™	**Efficiently manage caregiver training** CareAcademy creates online training that empowers care professionals to deliver the highest caliber of service and improve the lives of older adults. Give your agency interoperable connection to the technology and hands-on training needed to onboard, upskill, and retain your caregiver talent.
Hireology	**Attract and hire more quality caregivers** The integration with WellSky and Hireology reduces the time-to-hire friction by securely transferring applicant data from Hireology to WellSky Personal Care, where caregivers can complete the WellSky Personal Care QuickApply applicant profile.
CHANGE HEALTHCARE	**Accelerate the third-party payer revenue cycle** The integration with WellSky Personal Care and Change Healthcare helps seamlessly process claims such as Medicaid and other insurance providers. Change Healthcare is a leading clearinghouse system and leverages the highest standard electronic data interchange (EDI) technology to allow personal care agencies to process claims.
CINCH CCM COMMUNITY CARE MADE EASY	**Community care made easy** The integration with WellSky Personal Care and CINCH CCM helps you manage delivery of short-visit home care services in senior independent living communities. CINCH empowers caregivers to work as a team and enables schedulers to more efficiently manage brief, custom visits in those communities.

WellSky CareInsights for Personal Care

Assess client hospitalization risk with predictive analytics

WellSky CareInsights for Personal Care uses powerful predictive analytics to estimate a person's risk for hospitalization, helping your agency proactively manage your client population and succeed in value-based care environments. Care management staff can then use these powerful insights to help prevent negative events before they occur — informing better, smarter, data-driven care and improving health outcomes.

WellSky Data Access for Personal Care

Gain unencumbered visibility into your WellSky system data

WellSky Data Access for Personal Care provides agencies access to vast amounts of data about their staff, financials, referrals, clients, and more. WellSky Data Access for Personal Care empowers business leaders with data so they can identify trends and capitalize on opportunities across their business.

Connect API for WellSky Personal Care

Link to partner organizations and technologies

Connect API for WellSky Personal Care allows you to integrate internal applications, such as marketing automation tools and CRMs, with external parties like hospitals, health plans, and referral sources. The Connect API solution from WellSky is compliant with the latest Fast Healthcare Interoperability Resources (FHIR) standards.

WellSky TeamInsights for Personal Care

Innovative insights for caregiver recruitment, retention, and engagement

WellSky TeamInsights for Personal Care gives your leadership team access to holistic and comparative performance analytics from frontline caregivers — allowing managers to see when caregivers may deserve recognition or need additional help. Having insights into caregiver performance is key to ensuring your personal care agency meets the expectations of your clients and helps you navigate workforce challenges more efficiently.

WellSky TeamEngage powered by Zingage

Reward and retain your care team

WellSky TeamEngage brings Zingage, the employee engagement platform for home care teams, directly into your caregiver and administrative workflows. By leveraging data from WellSky Personal Care, you can easily recognize and reward your caregivers for their performance with points that can be redeemed for gift cards from popular retailers.

As a WellSky Personal Care client, you have access to a large selection of powerful add-ons and integrations — take advantage of them! These solutions can help you scale your agency and reduce administrative burdens.

Learn more! Connect with a WellSky expert about value-added integrations today.

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