

## Retain and recruit top talent

Retaining caregivers is critical to meeting the increased demand for care services. Now more than ever, agencies must find meaningful ways to keep current staff satisfied while also attracting new talent. That is why WellSky has partnered with Zingage to bring you a better way to reward your caregivers and differentiate your agency: WellSky TeamEngage powered by Zingage.

WellSky TeamEngage brings Zingage, the employee engagement platform for home care teams, directly into your caregiver and administrative workflows. By leveraging data from WellSky Personal Care, you can easily recognize and reward your caregivers for their performance — increasing satisfaction, improving retention rates, and differentiating your agency.

"Through WellSky
TeamEngage powered by
Zingage, we've seen an
increase in caregiver peer to peer
referrals, better daily performance,
clock-in and clock-out, and retention, all
while giving aides something they love."

**Liam Kenney**Co-Owner North River Home Care

Agencies using WellSky TeamEngage powered by Zingage have already seen the following benefits:



Decreased turnover by 70% through custom goal setting for new hires and increased morale for longer-term caregivers.



**Decreased no-shows by 52%** through shift reminders and rewards for caregivers who consistently fill open shifts.



**6x more hiring referrals** due to new hire referral rewards for caregivers.



**30% increase in general comments and task completion** as caregivers are rewarded for consistent clock-in and clock-outs, leading to reduced administrative burdens.

## How it works

During setup, agencies define the activities, goals, and incentives they want for their agency's incentive model. As caregivers complete qualified activities within WellSky Personal Care, the integration with Zingage automatically tracks and rewards caregivers with points.

Caregivers logged into WellSky Personal Care will be able to see their points and redeem them for gift cards at popular retailers.



**Get started today!** Learn how to better attract, retain, and engage great caregivers by requesting a demo of WellSky TeamEngage powered by Zingage.