WellSky Communication Hub for Specialty Care

Addressing the challenges of post-acute care coordination

As a post-acute care provider, you often face unique challenges when new patients transition into your facilities. You must address the immediate needs of patients, while simultaneously collaborating with external providers. Additionally, you need to ensure those in the next level of care can successfully provide your patients with the treatment needed to prevent complications and costly, unplanned care. Successful outcomes are dependent on open collaboration with external care teams so that you can generate a more holistic picture of the patient's health history. This collaboration can only become possible by transforming the way in which information and data are shared.

WellSky Communication Hub can help do just that — it powers communication and data sharing among providers from one centralized and integrated tool. Accessible directly within WellSky Specialty Care, WellSky Communication Hub allows your organization to easily send and receive the clinical data that matters, leading to an improved care delivery experience.

Benefits include:

Optimized resource usage
Reduce the time and effort spent communicating and exchanging information with external healthcare providers

Accelerated treatment times
Remove typical bottlenecks associated with treatment decision-making, care plan authorizations, and consent

Improved decision support
Increase the amount and quality of patient health data available to make the right treatment decisions today and upon discharge
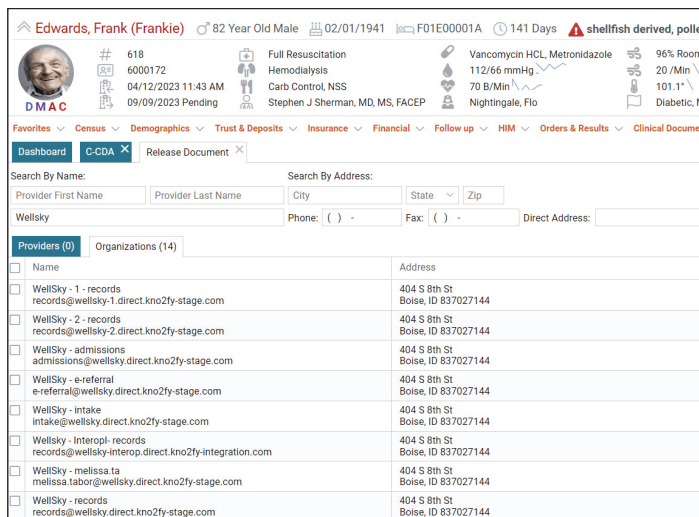
Improved care experience
Improve your knowledge of the patient's health journey before care begins, allowing the patient to focus on recovery rather than reciting their health history

Use WellSky Communication Hub for Specialty Care to **transform the way you coordinate, manage, and deliver care.** Here's how:

Modernize your communication methods.

When care decisions are being made, timeliness and efficiency are critical. As a provider, you can't spend time playing phone tag or waiting at the fax machine, delaying treatment for patients. With WellSky Communication Hub, messages are securely and digitally exchanged with collaborating providers — saving time, expediting treatment, and connecting your organization to a digital communication network of nearly 300,000 other healthcare organizations.

Simplify clinical document sharing.

You rely on external information, clinical documents, and consent when developing the right care plan for your patients. Endless phone calls and fax requests are not only inefficient, they're also costly. WellSky Communication Hub transmits clinical records electronically between provider organizations and integrates with DocuSign for seamless e-signature of consent. This digital transformation expedites the request, sharing, and receipt of clinical data that is most important to planning and delivering patient care.

Make your data actionable.

Receiving documents digitally is only part of the equation — the data within those documents must be actionable without requiring manual effort and redundant documentation. WellSky Communication Hub enables your personnel to quickly parse information, tag data, and download digital documents, while seamlessly sending relevant data points directly into the WellSky Specialty Care EHR for in-line review.

Better prepare for patient transitions of care.

Just as your organization prepares to care for a new patient, you also need to prepare for that patient's next-level-of-care transition. WellSky Communication Hub not only provides on-demand access to a patient's clinical history, it also serves as a method to help support future care decisions of a patient. When external organizations request clinical records from you via network exchanges like CommonWell and Carequality, WellSky Communication Hub automatically transmits this information, helping ensure successful transitions for patients back into the community or next level of care.

Millions of care providers are exchanging information through connected technology solutions.

Join them by using WellSky Communication Hub to more effectively collaborate in the care of your patients.

Request a demo to see how you can transform the delivery of connected patient care.

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