

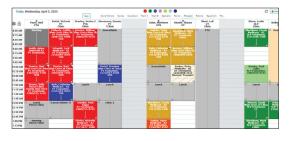
WellSky[®] Resource Manager for Specialty Care

Boost productivity while improving scheduling, resource management, and operational efficiency

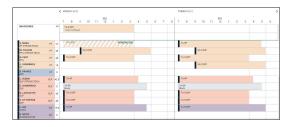
WellSky Resource Manager for Specialty Care can help improve scheduling and resource management, allowing your inpatient and outpatient departments to work smarter, not harder.

Whether you need to book complex recurring outpatient visits, initiate video-based visits, more accurately track inpatient compliance, or optimize labor management, WellSky Resource Manager for Specialty Care provides you with the tools to do it all. It can transform the care experience for all stakeholders, including the patient receiving care, the clinician providing it, and the administrative staff supporting it.

Enhance every aspect of your organization with WellSky Resource Manager







Elevate the patient experience

The patients in your care can benefit from:

- Streamlined appointment scheduling and reduced wait times with easy visibility to resource availability
- Robust appointment reminders (text, email, phone) and the ability to receive video-based care
- Treatment plan compliance support through streamlined communication

Improve clinical performance

Clinicians can focus on providing the best care possible, with help from:

- Scheduling tools that help your administrative staff coordinate personnel, facilities, equipment, and supplies
- Monitoring of current and forecasted provider productivity to help reduce burnout
- Increased compliance with payer authorizations, referrals, and scheduling-based requirements

Increase administrative efficiency

Administrative teams can operate more efficiently with tools that help them:

- Manage complex group schedules, set recurring appointments, and notify patients of their schedules
- Optimize staff and patient scheduling with easy visibility into staff capacity and 24-hour scheduling capabilities
 - Quickly and easily fill shifts with automated texting of unassigned shifts to available staff

WellSky[®] Resource Manager for Specialty Care Improving scheduling and resource management



	Other EHR solutions	WellSky Resource Manager for Specialty Care
Scheduling	No support for multi-resource appointments or multiple visit types	Improves scheduling efficiencies by supporting and assisting with multi-resource appointments and multi- booking, as well as multiple visit types such as video-based telehealth.
	Limited group scheduling capabilities.	Tracks each patient's attendance and authorization individually, whether they are attending by themselves or as part of a group.
	Difficult to find available resources for patients.	Finds available resources with ease by "pinning" patients and/or resources to the scheduling grid, so you can find all available resources later on.
	New patients who need immediate care can only be scheduled after intake documentation is complete.	Quickly registers new patients with minimum data for a first visit.
	Limited visibility of the patient's schedule, including any last-minute changes.	Provides a complete, real-time view of a patient's schedule and activity.
	Limited view of future appointments – only as far as 14 days into the future.	Provides multiple schedule views — by day, week, month, and even years into the future.
Customization	No way to customize views to schedule a team of resources.	Customizable appointment grid that includes any combination of details of resources and patients on a "flex tab" so you don't have to change your pre-defined views.
	Limited ability to distinguish appointments on the grid.	Uses a broad palette of colors to automatically code appointments by type.
	Offers generic or hospital-wide labels.	Customizable labels for many fields to reflect the terminology your team uses every day.
	No way to highlight visits with special needs.	Marks appointments, patients, and providers with colored dots that can indicate anything from a latex allergy to a bariatric patient that will need an aide.
	Customizing time slot lengths for various resources on the grid is difficult.	Sets unique time slot lengths for each provider on the schedule grid.
	Appointment reminder letters are limited to date/time of the visit.	Customizes patient communication with specific, detailed instructions regarding upcoming appointments (e.g., "Don't forget to bring a bathing suit for aqua therapy next week.").
	Text reminders are difficult to set up and have limited interactive capabilities.	Reduces cancellations and no-shows by automatically sending patients email or text message reminders. Patients can confirm the appointment via text.

WellSky® Resource Manager for Specialty Care

Improving scheduling and resource management



Featured benefits	Other EHR solutions	WellSky Resource Manager for Specialty Care
Accuracy	No way to book a complex, multi-step procedure.	Books complex, multi-step protocols by defining all the steps, resources, and other requirements, as well as scheduling the entire regimen in one command.
	No ability to cut, copy, or paste appointment data.	Reduces scheduling errors by cutting, copying, and pasting details of a recurring appointment.
	No specificity regarding the phase of an appointment.	Breaks down a procedure into phases, and tracks which phase the appointment is in; for example, intake, prep, exam, or redress.
	Limited specificity regarding appointment location.	Saves time by indicating exactly where an appointment is taking place (e.g., "third-floor gym").
Efficiency	No visibility of appointment details on the scheduling grid.	Provides ability to hover over any appointment to see further details (such as provider and procedure), without having to drill into the appointment.
	No ability to show multiple views of the schedule at one time.	Browser-based scheduling allows for easy scheduling across disciplines, departments, or locations via multiple open tabs of the scheduling grid and dialogue window.
	Limited schedule printing.	Print a schedule by day, month, or week.
	Can only report productivity historically when it is too late to make changes and use resources efficiently.	Allows for tracking of productivity in real-time, predictively based on capacity and demand with resource productivity insights.
Compliance	No easy way to track required hours of treatment per day or week (such as the IRF Three-Hour rule).	Tracks time requirements in a workflow dashboard and on the scheduling grid.
	Little or no support for public monitor displays of the schedule.	Displays a real-time view of your facility while meeting HIPAA Requirements, with support for electric monitors.



WellSky is a technology company leading the movement for intelligent, coordinated care worldwide. Our next level software, analytics, and services power better outcomes and lower costs for stakeholders across the health and community care continuum. In today's value-based care environment, WellSky helps providers, payers, health systems, and community organizations solve tough challenges, improve collaboration for growth, harness the power of data analytics, and achieve better outcomes by further connecting clinical and social care. WellSky serves more than 20,000 client sites around the world — including the largest hospital systems, blood banks, cell therapy labs, blood centers, home health and hospice franchises, post-acute providers, government agencies, and human services organizations. Informed by more than 40 years of providing software and expertise, WellSky anticipates clients' needs and innovates relentlessly to ultimately help more people thrive. For more information, visit <u>WellSky.com</u>.

Get started with WellSky Resource Manager for Specialty Care!



Connected care. Smarter care.

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