



WellSky Hospice and Palliative: disclosure and transparency statement

| Capability | Description of Capability | Costs or Fees <i>Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability - OR- in connection with the data generated in the course using the capability</i> |
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| §170.315(b)(1) Transitions of care | The WellSky Hospice & Palliative product suite enables clients to exchange transition of care documents (Referral Note and Continuity of Care Document) in accordance with the HL7 Consolidated Clinical Document Architecture (C-CDA) using secure Direct messaging standards. Clients are also able to send, receive and display transition of care C-CDA documents in human-readable format. | Required costs include software licenses for WellSky Hospice and / or Palliative solution per standard contracting terms. There is an additional cost related to additional locations. |
| §170.315(b)(2) Clinical information reconciliation and incorporation | WellSky Hospice and Palliative clients can receive transition of care C-CDA documents and match to a patient's record. Through the WellSky Hospice and Palliative Reconciliation application clients are able to reconcile: allergies, medications, problems, family health history, procedures, results, reason for referral, vital signs and social history. Reconciled data is presented in a single consolidated C-CDA list in the patient's record within the Electronic Health Record. | Required costs include software licenses for WellSky Hospice and / or Palliative solution per standard contracting terms. |
| § 170.315(d)(1) Authentication, Access Control, Authorization | Enables unique user identification and authentication against unique identifiers (e.g., username/password) before providing access to electronic health information and includes the ability to control the specific access and privilege rights a user is granted. | Required costs include software licenses for WellSky Hospice and / or Palliative solution per standard contracting terms. |
| § 170.315(d)(2) Auditable Events and Tamper-Resistance | Supports auditable events for security auditing of access to electronic health information as required by the ASTM E2147-18 standard. | |
| § 170.315(d)(3) Audit Report(s) | Enables creation of sortable audit reports for specific time frames, and based on specific parameters such as user ID, patient ID, type of action as required by the ASTM E2147-18 standard. | |
| § 170.315(d)(5) Automatic Access Time-out | WellSky Hospice and Palliative automatically stops a user's access after a period of inactivity. A user is required to re-enter their credentials in order to regain access. | |
| § 170.315(d)(6) Emergency Access | WellSky Hospice and Palliative has an emergency plan that can enable emergency access per our emergency preparedness guidelines. | |

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| § 170.315(d)(7) End-user Device Encryption | WellSky Hospice and Palliative stores all data in an encrypted format, when application is not in use all data is encrypted. Encryption for all users and devices is standardized by WellSky Consolo and is enabled by default. | |
| § 170.315 (d)(8) Integrity | WellSky Hospice and Palliative leverages a hashing algorithm with security strength equal or greater than SHA-2. | |
| § 170.315 (d)(9) Trusted Connection | WellSky Hospice and Palliative provides a trusted connection for health information via the WS Direct product leveraging encryption and integrity message protection. | |
| §170.315(d)(12) Encrypt authentication credentials | WellSky Hospice and Palliative encrypts stored authentication credentials. | |
| §170.315(d)(13) Multi-factor authentication | WellSky Hospice and Palliative supports OKTA multi-factor authentication. | |
| §170.315(e)(1) View, download, and transmit to 3rd party | WellSky Hospice and Palliative Patient Portal enables agencies to invite patients and their care givers to set up a patient portal. Within their patient portal, patients and their care givers are able to view the transition of care documents in C-CDA standard human-readable formats providing clear information of the provider's name and office contact information. Patients and care givers can contact their provider and care team directly through Beacon chat feature in patient portal. Patients and their care givers can download and send / receive their Continuity of Care Document via encrypted SMTP email. | Required costs include software licenses for WellSky Hospice and / or Palliative solution per standard contracting terms. |
| §170.315(g)(4) Quality management system | WellSky Hospice and Palliative follows the ISO-9001 standard with specific emphasis on Agile principles under that standard. | Required costs include software licenses for WellSky Hospice and / or Palliative solution per standard contracting terms. |
| §170.315(g)(4) Accessibility-Centered Design | WellSky Hospice and Palliative meets ONCHIT standards for accessibility. | |
| §170.315(g)(6) Consolidated CDA creation performance | Enables the creation of Consolidated Clinical Document Architecture (C-CDA) file in accordance with the HL7 C-CDA Release 2.1 IG. | |

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| §170.315(g)(7) Application access — patient selection | WellSky Hospice and Palliative provides access to an API for requests for patient data for all data within the transitions of care documents in HL7 standard C-CDA format as specified by the requested time period. C-CDA data adheres to the required USCDI standard. API documentation is available that outlines how to connect and request data from the WellSky Hospice and Palliative API available publicly . | Required costs include software licenses for WellSky Hospice and / or Palliative solution per standard contracting terms. An enablement set up cost may be required if additional infrastructure is required to facilitate a request (this is generally handled under a client's existing software license.) |
| §170.315(g)(9) Application access — data category request | WellSky Hospice and Palliative provides access to an API for requests for patient data for all data within the transitions of care documents in HL7 standard C-CDA format as specified by the requested time period. C-CDA data adheres to the required USCDI standard. API documentation is available that outlines how to connect and request data from the WellSky Hospice and Palliative API available publicly . | |
| §170.315(g)(10) Application access — all data request | WellSky Hospice and Palliative provides access to a FHIR API for requests for all USCDI v1 data elements. API adheres to the SMART on FHIR, and US Core standards required by this criterion. API documentation is available that outlines how to connect and request data from the WellSky Hospice and Palliative API available publicly . | |
| §170.315(h)(1) Direct Project | WellSky Hospice and Palliative clients are able to send and receive health information using the Direct Project standards for Secure Health Transport, Version 1.2. | Required costs include software licenses for WellSky Hospice and / or Palliative solution per standard contracting terms. |