

# WellSky<sup>®</sup> Specialty Care Release Notes

Software Versions: 2023.16.000-2023.19.000 October 2023 Release Notes: Master List

INTNR2023\_01

#### Copyright

This publication was written and produced by WellSky Corporation.

© 2023 WellSky Corporation

All Rights Reserved

No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording or by any storage or retrieval system, without permission in writing from WellSky Corporation.

Printed in the United States - 2023

#### Contact Us

WellSky Corporation 11300 Switzer Road Overland Park, KS 66210

Web: http://www.wellsky.com

Customer Support: (800) 524-1038

Please be sure to identify the name of your organization in voice mails or emails.

### Contents

New Features & Enhancements (2023.16.000)	. 7
EMR Module (2023.16.000)	7
MDS Regulatory Updates - Version 1.18.11	7
Vital Sign Fields Updated in EMR Forms (ICD-580)	7
PRN Column Added to Display Orders Screen (ICPOE-392)	8
Results Updated on Allergy Dropdown List (ICPOE-764)	8
Order Listing Report - Added eSignature Label (ICPOE-1531)	8
Order Listing Report - Orders Without End Dates Display Discharge Date (ICPOE-1529)	8
Suspended From and To Date & Time Added to Order History Window (ICPOE-824)	9
Accession Number Added to Order Details & Printed Order Requisitions (ICPOE-879)	9
Financial Module (2023.16.000)	.10
Materials Management Item Master Modernization (IFIN-1059)	. 10
Platform Module (2023.16.000)	. 11
Fax # Field Added to Destination Maintenance & Destination Master Report (IINF-2278)	11
Revenue Cycle Module (2023.16.000)	12
Increased Character Limit on Table MDEF (ICEN-1904)	.12
Acute DRG Rate Files Maintenance in Agility-Added Uncompensated Care Flat Rate Field (IBILL-1607)	12
Transmission Date Added to Aging By Bill Report (IBILL-1329)	. 12
New Contract Rate Report (IBILL-1020)	12
New MRNs Without Readmissions Report (ICEN-1899)	.12
Representative Payee Report-Added New Facility Dropdowns & Columns (ICEN-1477)	13
Product Defects Resolved (2023.16.000)	. 14
EMR Module	.14
Platform Module	.15
Revenue Cycle Module	.15
New Features & Enhancements (2023.17.000)	. 17
Document Revision History	17

	EMR Module (2023.17.000)	17
	MDS Regulatory Updates – Version 1.18.11	17
	Order Reporting & Order History Reporting – New Include Discharge Checkbox Filter Field (ICPOE-1490)	. 17
	New Fields & Filters Added to Drug Master & Facility Specific Drug Master Reports (ICPOE- 154)	
	Medication Cabinet Count Updates (ICPOE-1735)	18
	Physician To Do List – New Reviewed Functionality (ICPOE-1766)	.19
	Financial Module (2023.17.000)	.20
	Inquire Button Added To Purchase Order Detail Screen (IFIN-852)	.20
	Accounts Payable Invoice – Line Item Description Expanded (IFIN-1150)	. 20
	Revenue Cycle Module (2023.17.000)	21
	Marketing & Referrals Search Screen – New Disposition Comments Column (ICEN-1917) .	.21
	Insurance Maintenance – Changes to Worker's Compensation Fields (ICEN-1901)	. 21
	U/R Authorization Tracking Report – New Nursing Station Field and Filter (ICEN-1668)	21
	Tickler Maintenance – New Collections Comment Type (IBILL-1543)	21
	Insight Reporting – New On-Demand Reports (IBILL-1678)	22
Pro	oduct Defects Resolved (2023.17.000)	. 23
	EMR Module	.23
	Platform Module	25
	Financial Module	25
	Revenue Cycle Module	.25
Nev	w Features & Enhancements (2023.18.000)	. 26
	EMR Module (2023.18.000)	26
	MDS Regulatory Updates – Version 1.18.11	26
	Plan of Care - Printed Form Updated (ICD-1272)	. 26
	Printed Notes - Removed "Interdisciplinary" from the Header (ICD-1783)	26
	Additions to Order Entry Screens and Fill Lists for Active Logistics Interfaces (ICPOE-1737)	.27
	New Pharmacy Interface Messages Report (ICPOE-1379)	28
	Late Administration Override Reason Functionality (ICPOE-849)	29

\_\_\_\_\_

Platform Module (2023.18.000)	. 30
New DSM/Fax User Preference (IINF-2338)	30
Financial Module (2023.18.000)	.31
Materials Management Item Master - New Charge Description Data Field (IFIN-1149)	.31
Revenue Cycle Module (2023.18.000)	32
New Bill Frequency Upon Split Method and Discharge (IBILL-1627)	.32
New Add RCM Group Comment Option and Renamed the Add Group Comment Option (ICEN-1346)	. 32
U.S. Citizen Field Added in Registration and Marketing Referrals (ICEN-1896)	. 33
Product Defects Resolved (2023.18.000)	34
EMR Module	.34
Financial Module	36
Revenue Cycle Module	.36
Hot Fixes	37
New Features & Enhancements (2023.19.000)	38
EMR Module (2023.19.000)	38
MDS Regulatory Updates – Version 1.18.11	38
MDS Facility Matrix - New Print Filters (ICD-1906)	38
Plan of Care - Printed Form Updated (ICD-1548)	. 38
Plan of Care - Printed Form Updated (ICD-1759)	. 38
Forms Requiring Physician Signature - New Questions Required to Sign Button (ICD-1277) .	39
Nuance/Iodine Interface - Auto-Signs Transcription Notes (ICD-1712)	.39
Nuance Transcription - New Configuration Setting for Line Breaking (ICD-615)	39
Updated User Guides (ICD-1974)	. 39
New User Guides & Updated User Guide for October 2023 Release (ICPOE-1753)	. 40
Medication Administration Status - New Include Non-Medication Orders Checkbox (ICPOE- 1816)	
Barcode Scanning Injectables and Liquids - New Workflow (ICPOE-1668)	. 41
Ability to Scan Additional Directly From the Partial Dose Scanned Window (ICPOE-1792) $\ldots$	.42
Inconsistent Dose Scanned - Updated Dose Override Checkbox & Actual Dose Field Interactions (ICPOE-1791)	. 42

Barcode Scanning - Triggers Dose Confirmation Window for Sliding Scale Orders (ICPOE- 1790)	42
Platform Module (2023.19.000)	
Added Two User Discipline Fields in Group Mapping Maintenance (IINF-2336)	
Revenue Cycle Module (2023.19.000)	
General Info Report - New Privacy Agreement & Nationwide Health Information Network Fields & Filters (ICEN-1758)	
Patient Days Report – New Include Site Neutral Radio Buttons (ICEN-1914)	44
New HIE Information Option (ICEN-1981)	44
Appointment List - New Search Criteria Fields (ICEN-1875)	45
Appointment List - Opens Patient Chart in Specialty Care and Resource Manager (ICEN- 1876)	45
Account Follow Up Status - New Payor/Plan Dropdown List & Column (ICEN-1999)	45
Documentation Required for Not Billed Reason on Claim Overrides (IBILL-1573)	46
PDPM Rate Files Maintenance – New Reprorate Button (IBILL-1469)	46
California State Report - New CAPOS Provider Variable (IBILL-1686)	47
HCAI California State Reporting Modification (IBILL-1540)	47
Product Defects Resolved (2023.19.000)	. 48
EMR Module	48
Platform Module	50
Revenue Cycle Module	51
Hot Fixes	53

# New Features & Enhancements (2023.16.000)

# EMR Module (2023.16.000)

### MDS Regulatory Updates - Version 1.18.11

In preparation for CMS regulatory updates for FY2024, changes are being made to support MDS item set version 1.18.11 and data specification version 3.01. The changes will be effective for MDS assessments with an Assessment Reference Date on or after October 1, 2023.

### Vital Sign Fields Updated in EMR Forms (ICD-580)

Changes were made to vital sign fields in EMR forms to now show warnings and require a comment when vital signs are entered outside the corporate vital sign limits or account vital sign limits if defined for the account. The following vital sign fields in EMR forms now include the vital sign limit functionality:

- Temperature
- Blood Pressure (Systolic & Diastolic)
- Pulse
- Oxygen Saturation
- Respirations
- Weight (lbs)
- Weight (kg)
- Height (cm)
- Height (feet/inches)
- Pain
- Wong Scale
- Mean Arterial Pressure
- Blood Glucose

### PRN Column Added to Display Orders Screen (ICPOE-392)

The PRN column is now added to the Display Orders screen. When orders are PRN, a check mark is now displayed in the PRN column. No check mark is displayed for scheduled or non-PRN orders in the PRN column.

You can sort by PRN by selecting the PRN column header.

### Results Updated on Allergy Dropdown List (ICPOE-764)

When you select the Add Allergy button on the Allergies screen, the Allergy dropdown list on the Add Allergy window now displays any results containing the search criteria.

Previously, the Allergy dropdown list displayed results that began with the search criteria.

### Order Listing Report - Added eSignature Label (ICPOE-1531)

The Order Listing Report is now updated to include the eSignature date and time of the order, and the Ordering Physician column is now renamed to the *Ordering Clinician* column to match other areas in the application.

The eSignature label is now added under the Ordering Clinician column and displays the time and date the ordering clinician signed the order. If someone other than the ordering clinician signed the order, the user's name is displayed on a new line below the eSignature.

# Order Listing Report - Orders Without End Dates Display Discharge Date (ICPOE-1529)

The 99/99/9999 default date value is now removed from the Order Listing Report for orders that do not have an end date.

If the patient is discharged and there is an order without an end date, the account discharge date is displayed rather than the default date value.

If the patient is *NOT* discharged, the end date is blank since the patient is still admitted.

# Suspended From and To Date & Time Added to Order History Window (ICPOE-824)

The display of suspended order information on the Order History window is now improved. The status of a suspended order on the Order History window now displays the from and to date and time.

For example, if an order were suspended for three days, the status would show: "Suspended from 01/01/2023 at 7:00 AM to 01/04/2023 at 8:00 PM."

# Accession Number Added to Order Details & Printed Order Requisitions (ICPOE-879)

The accession number is now added to the Order Description column throughout the application and visible on printed order requisitions. The accession number is displayed at the end of the order's description.

**Note:** The *includeLabAndRadAccession* application preference controls this functionality and only applies to lab and radiology interfaces that can support this functionality.

# Financial Module (2023.16.000)

### Materials Management Item Master Modernization (IFIN-1059)

The description field for an item in the Materials Management Item Master was expanded from 30 to 60 characters.

# Platform Module (2023.16.000)

### Fax # Field Added to Destination Maintenance & Destination Master Report (IINF-2278)

The Fax # field is now added to Destination Maintenance as a data element to collect for each destination. In addition, this new field is now added to the Search screen in Destination Maintenance and the Insight Analytics - Destination Master report.

# Revenue Cycle Module (2023.16.000)

### Increased Character Limit on Table MDEF (ICEN-1904)

In Table Maintenance, the Long Description field definition on Table MDEF is now increased from 30 to 50 characters.

### Acute DRG Rate Files Maintenance in Agility-Added Uncompensated Care Flat Rate Field (IBILL-1607)

The Uncompensated Care Flat Rate field is now added to Acute DRG Rate Files Maintenance in Agility only. This new field defaults to zero and is shown in the Operating Info section for acute facilities that qualify for an uncompensated care flat rate.

### Transmission Date Added to Aging By Bill Report (IBILL-1329)

The Transmission Date option is now added to the Aging By Bill Report under the Aging Type parameter. When you select this option to run the report, the Transmission Date column is now displayed on the report. When no transmission date is available, the transmission date row is blank.

### New Contract Rate Report (IBILL-1020)

The new Contract Rate Report is now available in **Insight Analytics** > **System** > MASTER FILE > **Contract Rate Report**. You can use this report to view contract priorities set up at the payor/plan level.

Note: The 11578 authority code controls access to this report.

### New MRNs Without Readmissions Report (ICEN-1899)

The new MRNs Without Readmissions report is now available in **Insight Reporting > Census > MRNs Without Readmissions**. You can use this report to show new MRNs that have never been readmitted during a period.

Note: The 11576 authority code controls access to this report.

# Representative Payee Report-Added New Facility Dropdowns & Columns (ICEN-1477)

The Representative Payee Report is now updated with the following:

- The Level and its associated facility type dropdown lists are now added to run the report by a specific facility or level.
- The following columns are now added:
  - Account number
  - Admit Date
  - Facility number
  - Facility

# Product Defects Resolved (2023.16.000)

### **EMR Module**

Кеу	Module/Component	Solution Details
ICPOE-1600	EMR-CPOE	Corrected an issue where duplicate solutions were displayed in the Solution dropdown list for Piggyback orders. Duplicates occurred for solutions with two mnemonics set up in the Drug Master.
		Solutions with one or two mnemonics are now displayed once in the Solution dropdown list.
		Corrected an error message that appeared after scanning a medication and closing the Administer window without making any edits.
ICPOE-1722	722 EMR-CPOE	You can now complete the barcode scanning workflow and close the Administer window without making any edits and without an error message.
		Corrected an invalid conversion of the caret symbol to base64.
ICD-1917 EMR-Clinical Documentation	EMR-Clinical Documentation	Changes were made to the PointRight MDS interface to support sending base64 encoded transactions with a ^ special character.
ICD-1131	EMR-Clinical Documentation	Corrected an issue where the clinical assistant workflow when discharging a Medicare Part A resident valid for MDS only created an OBRA discharge assessment.
		A combined OBRA and PPS discharge assessment is now created when discharging a Medicare Part A resident valid for MDS.
ICD-1879	EMR-Clinical Documentation	Corrected an issue that prevented EMR forms from printing when individual question responses were built and loaded on the form with different effective dates.
		The forms now print as expected.

## **Platform Module**

Key	Module/Component	Solution Details
IINF-2275	Infrastructure	Corrected an issue in Authority Maintenance where the descriptions were shifted to the leftmost, and the check box disappeared when the Apply Authority to All Associated button was selected.

# Revenue Cycle Module

Кеу	Module/Component	Solution Details	
IBILL-1561	RCM-Billing	Corrected an error message that appeared when users with the <i>All User Authority</i> role and access to one facility could not enter balance forward amounts for another facility on the Balance Forward Data Entry screen.	
		These users can now enter balance forward amounts for another facility. In addition, when an error message appears, the correct row is now highlighted.	
IBILL-1435 R	RCM-Billing	Corrected an issue when loading an electronic remittance; remits could not find a bill to post payments using an account number.	
		When mapping to the policy and account number, the system is now updated to post the payments instead of leaving the amount blank.	
	RCM-Billing	Corrected an issue in the Update Acute DRG Rate Information window where an error message appeared when you entered zero in the IME and DSH rate variable fields.	
IBILL-1589		You can now enter zero in the IME and DSH rate variable fields and save the information without an error message. Also, a blank field will default to zero.	

ICEN-1902	RCM-Census	Corrected an issue where an error message appeared in Destination Maintenance after you attempted to add a new referral facility.
		You can now select the Add Referral Facility button without an error message.
ICEN-1883	RCM-Census	Corrected an error message that appeared on the Account History screen when selecting the Include checkboxes.
		You can now select the checkboxes without an error message.
ICEN-1865	RCM-Census	Corrected an issue where an error message appeared on the Census By Day Report when the total amounts were over 10,000.
ICEN-1803		The report fields are now expanded to run the report without an error.
	RCM-Census	Corrected an issue where the Case Management Calendar displayed site-neutral patients with a GLOS as their 5/6+1 date from the LTCH PPS variable.
ICEN-1810		The GLOS date on the Case Management Calendar now uses the IPPS dates for LTCH site-neutral patients and continues to use the LPPS variables for regular LTCH patients.

# New Features & Enhancements (2023.17.000)

# **Document Revision History**

Software Version	Revision Date	<b>Revision Number</b>	Revision Description
			Added more detail to ICPOE-1676:
2023.17.000	August 23, 2023	1	Corrected an issue where the complete list of additives on the order did not print on the IV label. The LBL3L and LBL3P labels now print all additives on the order, up to a maximum of 20 additives for IVs.

## EMR Module (2023.17.000)

### MDS Regulatory Updates – Version 1.18.11

In preparation for CMS regulatory updates for FY2024, changes are being made to support MDS item set version 1.18.11 and data specification version 3.01. The changes will be effective for MDS assessments with an Assessment Reference Date on or after October 1, 2023.

# Order Reporting & Order History Reporting – New Include Discharge Checkbox Filter Field (ICPOE-1490)

To toggle between all accounts or active accounts only, the Include Discharge checkbox is now added to the Order Reporting and Order History Reporting screens.

When you select this checkbox, the search results include discharged patients, and when the checkbox is cleared, the search results only contain active accounts.

**Note:** The Include Discharge checkbox is selected by default to match the current functionality for what is returned in the search results.

# New Fields & Filters Added to Drug Master & Facility Specific Drug Master Reports (ICPOE-154)

The following fields and filters are now added to the Insight Analytics – Drug Master and Facility Specific Drug Master reports.

- Dose Confirmation
- Total Package

### Medication Cabinet Count Updates (ICPOE-1735)

The new Procedure Description column is now added to the Medication Cabinet Count screen and is available to all clients using the Medication Cabinet Count.

This new column is located after the Procedure Code column to provide more information.

#### IMPORTANT: The changes below only apply to clients using an active Logistics Interface.

When the Logistics Interface is active, the Include Logistics checkbox is now added to the Medication Cabinet Count screen. When the new Include Logistics checkbox is selected, inventory that is in logistics is included on the list view after performing the search. When the Include Logistics checkbox is cleared, only the inventory in the Medication Cabinet is displayed on the list view.

In addition, you can now manually add or update a procedure code quantity to the inventory counts.

**Note:** The following authority codes control the ability to add or update a procedure code quantity to the inventory counts with an active Logistics Interface.

- [11591]- Add button
- [11598]- Update button

### Physician To Do List - New Reviewed Functionality (ICPOE-1766)

On the Physician To Do List, providers can now manually mark a new result as *Reviewed* or view the result and leave the account on the New Results list to view later.

**Note:** To enable this functionality, set the *NewResultsReviewed* application preference to *Y*. This application preference is disabled by default to match the current functionality.

When this application preference is enabled, the workflow is as follows:

From the **Physician To Do List** under the **New Results** tab, when you select an account from the list to display the new results, you can now select the new **Reviewed** button on the **Lab Results** window. When the Reviewed button is selected, the Lab Results window closes, removing the account from the New Results list.

**Note:** The account is only removed from the New Results list once the provider manually selects the Reviewed button from the Lab Results window.

If providers want to view the result and leave the account on the New Results list to review again later, select the **Close** button on the **Lab Results** window.

When the application preference is enabled, the workflow also impacts reviewing results within the patient chart. If results are viewed on the individual account under the results or Lab Results screen, the account is not removed from the New Results list until the provider manually selects the Reviewed button from the Lab Results window.

Auditing is available on the EHR Audit Log for the action of selecting the Reviewed button. To run a report for that action, filter by User Action of *Reviewed* and Application of *Results*.

# Financial Module (2023.17.000)

### Inquire Button Added To Purchase Order Detail Screen (IFIN-852)

The new Inquire button is now added to the Purchase Order detail screen to review where a nonstock purchase order is expensed to.

Note: The 11590 authority code controls this button.

# Accounts Payable Invoice – Line Item Description Expanded (IFIN-1150)

The invoice line item description is now expanded from 30 to 60 characters.

## Revenue Cycle Module (2023.17.000)

### Marketing & Referrals Search Screen – New Disposition Comments Column (ICEN-1917)

The Disposition Comments column is now added to the Search Results grid on the Marketing & Referrals Search screen.

This new column displays the comments entered in the Comment field in the referral's Accept/Reject Information section.

# Insurance Maintenance – Changes to Worker's Compensation Fields (ICEN-1901)

When you update insurance information, the Worker's Compensation fields are only displayed on the Updating Insurance Information window when the insurance is Worker's Compensation.

The Worker's Compensation fields are hidden when the insurance is not Worker's Compensation.

### U/R Authorization Tracking Report – New Nursing Station Field and Filter (ICEN-1668)

The Nursing Station field and filter are now added to the Insight Analytics – U/R Authorization Tracking report.

### Tickler Maintenance – New Collections Comment Type (IBILL-1543)

The Collections comment type option is now added under the Comment Type dropdown list when adding a comment in Tickler Maintenance.

**Note:** Authority to the following authority codes is required when viewing, adding, updating, deleting, or appending a Collections comment type in Tickler Maintenance.

- 11593 View collections comments.
- 11594 Add collections comments.
- 11595 Update collections comments.
- 11596 Delete collections comments.
- 11597 Append collections comments.

### Insight Reporting - New On-Demand Reports (IBILL-1678)

The following reports are now available in **Insight Reporting** > **Accounts Receivable** and can be generated on demand instead of with the nightly cycle.

- Daily Discharged Late Charge Register: (Controlled by the 11580 authority code.)
- Deleted Manual Allowances: (Controlled by the 11581 authority code.)
- Expiring Authorizations: (Controlled by the 11582 authority code.)
- Expiring Auth Coverage: (Controlled by the 11583 authority code.)
- Accounts Not Billed: (Controlled by the *11584* authority code.)
- Accounts Not Rebilled: (Controlled by the 11585 authority code.)
- Accounts With Amount Due: (Controlled by the 11589 authority code.)
- Reinstated Accounts: (Controlled by the 11586 authority code.)
- Percent of Occupancy: (Controlled by the 11587 authority code.)
- Percent of Occupancy by Fin Class: (Controlled by the *11588* authority code.)

# Product Defects Resolved (2023.17.000)

## **EMR Module**

Key Module/Component Solution Details		Solution Details
ICPOE-1715	EMR-CPOE	Corrected an issue where the patient header was not displayed on the exported Medication Administration Status and Medication Administration documents.
		The patient header is now shown at the top of both exported documents.
ICPOE-1321 EMR-CPOE		Corrected an error when an unseen character (hex character 41) was input into the Name field on the Medical Administration file when the name was copied and pasted.
		The system now removes the unseen character to prevent the error.
	EMR-CPOE	Corrected an issue where the Medication Administration Status authority code was missing from the Authority Mapping option.
ICPOE-1743		The <i>Medication Administration Status</i> [11569] authority code is now available in Authority Mapping under <i>Clinical Documentation</i> [7739].
ICPOE-1675	EMR-CPOE	Corrected an issue when confirming a single order or multiple orders on the Confirm Orders window from the Pharmacy Unconfirmed Orders screen. Instances of orders erroneously displaying as duplicates under the Interactions section have been addressed.

		Corrected an issue on the Insight Analytics - Charting History report, where the Order Volume and Order Strength fields displayed the formulary volume and formulary strength.
ICPOE-1605	EMR-CPOE	The Order Volume and Order Strength fields on the Insight Analytics - Charting History report now correctly display the order volume and order strength entered on the order.
		On IV orders, the Order Volume field now displays the total volume value entered on the order at order entry. This includes the volumes of additional solutions or additives added to the bag.
		Corrected an issue where the complete list of additives on the order did not print on the IV label.
ICPOE-1676	EMR-CPOE	The LBL3L and LBL3P labels now print all additives on the order, up to a maximum of 20 additives for IVs.
ICD-1881	EMR-Clinical Documentation	Corrected an issue that caused multiple question responses from an EMR form to appear in a custom EMR header when the same question was answered in different categories on different EMR forms.
		Only the most recent question response now appears in the EMR header at all times.
ICD-1939	EMR-Clinical Documentation	Corrected an issue on the MDS where questions C0700 and C1000 would display as blank (skip pattern) when viewing the assessment when C0100 was set to blank (skip pattern). This issue was related to how the answers were displayed in the application but saved answers for C0700 and C1000 were correctly printed in the XML version of the MDS assessment.
		Questions C0700 and C1000 are now displayed correctly with the saved answers when viewing the questions in the MDS in this scenario.
ICD-1921	EMR-Clinical Documentation	Corrected an error that appeared when selecting the Update, Inquiry, or Capture Signature button on a PDF form containing more than nine signatures.

# Platform Module

Key	Module/Component	Solution Details
IINF-2224	Infrastructure	Corrected an issue with the report Favorites option where the search functionality did not display options under Client Reports.
IINF-2303	Infrastructure	Corrected an issue where an EHR audit record was not created after creating a C-CDA document. An EHR audit record is now available on the Insight
		Analytics – EHR Audit Log.

### Financial Module

Key	Module/Component	Solution Details
IFIN-901	Enancial	Corrected an issue where errors were not showing correctly in the 1099 Adjustment option.

## Revenue Cycle Module

Key	Module/Component	Solution Details
ICEN-1919	RCM-Census	Corrected an issue on the Discharge Followup Calendar where clearing the Interval checkboxes in the Legend section removed the incorrect patients from the calendar. When you clear or select the Interval checkboxes, the correct patients are now removed or remain on the Discharge Followup Calendar.

# New Features & Enhancements (2023.18.000)

# EMR Module (2023.18.000)

### MDS Regulatory Updates – Version 1.18.11

In preparation for CMS regulatory updates for FY2024, changes are being made to support MDS item set version 1.18.11 and data specification version 3.01. The changes will be effective for MDS assessments with an Assessment Reference Date on or after October 1, 2023.

### Plan of Care - Printed Form Updated (ICD-1272)

When printing the Grid form type on the Plan of Care, "Target Date" is now spelled out completely.

Previously, "Date" was abbreviated to read "Dt."

### Printed Notes - Removed "Interdisciplinary" from the Header (ICD-1783)

"Interdisciplinary" is now removed from the first line of the header on the notes print view.

# Additions to Order Entry Screens and Fill Lists for Active Logistics Interfaces (ICPOE-1737)

**IMPORTANT:** The two enhancements below only apply to clients with an active logistics interface. Clients without an active logistics interface will *NOT* see these changes on the Order Entry screens or the fill lists.

#### Additions to Order Entry screens:

The Logistics flag is now added to the Order Entry screens that are visible to pharmacists only, next to the Pharmacy Fill checkbox. The order can either be marked as *Pharmacy Fill* or *Logistics* and cannot be flagged as both. The Logistics flag is visible to pharmacists when adding, replacing, updating, or confirming an order.

Once the order is placed, the Logistics column is now added to the Display Orders screen, next to the Pharmacy Fill column, to quickly identify if the order is in logistics.

The Logistics field and filter are now added to the Insight Analytics - Order Report for auditing.

#### New Location column on fill lists:

To easily identify when inventory is in logistics, the new Location column is now added for facilities with an active logistics interface that indicates either *Logistics* or *Pharmacy*.

The following fill lists are now updated:

- Medication Fill List
- Piggyback Labels
- IV Labels

### New Pharmacy Interface Messages Report (ICPOE-1379)

The new Insight Analytics - Pharmacy Interface Messages Report is now available under **Insight Analytics** > **Pharmacy > Pharmacy Interface Messages Report**.

This report includes the following fields and filters:

- Facility (Level 6)
- Nursing Station
- Account #
- M/R #
- Name
- Order Number
- Order Description
- Message Date
- Message Time
- Message Type
- Message Text
- Order Date
- Start Date
- Start Time
- Order Status
- Reviewed By
- Reviewed Date
- Reviewed Time

Note: The [1169] Pharmacy Interface Messages Report authority code is required to access this report.

### Late Administration Override Reason Functionality (ICPOE-849)

When scheduled orders are given late, outside of the acceptable administration timeframe, functionality can be set up to adequately document why a late administration occurred. This functionality can be configured on the Administer window for both the eMAR and the eTAR.

#### New Fields on the Order Entry Default Maintenance:

The new *Late Give Reason: Med* and *Late Give Reason: Non-Med* fields are now added to enable the Late Administration Override Reason functionality.

When the *Late Give Reason: Med* field is enabled, the Late Administration Override Reason is displayed on the Administer window on the eMAR/eTAR for medication orders. When enabled, the Late Give Reason on the eMAR/eTAR defaults to the globally defined number of minutes on the *Scheduledmedsoverdue* application preference to require documentation for why the administration is late.

When the *Late Give Reason: Non-Med* field is enabled, the Late Administration Override Reason is displayed on the Administer window on the eMAR/eTAR for non-medication orders. When enabled, the Late Give Reason on the eMAR/eTAR defaults to the globally defined number of minutes on the *Schedulednonmedsoverdue* application preference to require documentation for why the administration is late.

The Late Give Reason: Med and Late Give Reason: Non-Med fields are now added to the Insight Analytics - Charting History report for auditing purposes.

#### Late Administration Override Reason on Administer Window:

When the *Late Give Reason: Med* and *Late Give Reason: Non-Med* fields are enabled, the Late Administration Override Reason fields are displayed at the top of the Administer window. When multiple orders are administered simultaneously, below the Reason dropdown list and Comments box, a grid lists the orders being administered late. The reason you enter at the top of the Administer window will apply to all orders that appear on the grid. When a single order is administered, the grid is not displayed, and the Late Administration Reason will apply to the single order.

#### Ability to Define Late Administration Override Reasons by Drug Type:

When the Late Give fields on the Order Entry Default Maintenance are flagged as Yes, the Late Administration Override Reason dropdown list is displayed on the Administer screen at the globally defined time unless the drug type is defined under **System Setup** > **Pharmacy** > **Orders Due/Overdue by Drug Type**. The time defined on the Orders Due/Overdue by Drug Type will be honored over the globally defined time on the application preferences.

For example, if insulin is set for 30 minutes after the administration is due, the Late Administration Override Reason drop down list will appear on the Administer screen 30 minutes after the administration is due.

#### Late Administration Override Reason Maintenance:

On the Late Administration Override Reasons maintenance, users with authority to the maintenance [11571] can Add [11572], Update [11575], Delete [11573], or Reinstate [11574] override reason options that will appear on the Reason dropdown list on the Administer window.

# Platform Module (2023.18.000)

### New DSM/Fax User Preference (IINF-2338)

If faxing is enabled, a Default Release Type is now displayed in User Preferences. The preference controls the user's default (DSM or fax) when selecting the Release option of a C-CDA document.

This enhancement is one of a series of enhancements enabling the ability to fax directly from Specialty Care.

# Financial Module (2023.18.000)

# Materials Management Item Master - New Charge Description Data Field (IFIN-1149)

The Charge Description data field is now added to the Item Maintenance screen in Materials Management.

This data field will populate the charge procedure description for chargeable items.

## Revenue Cycle Module (2023.18.000)

### New Bill Frequency Upon Split Method and Discharge (IBILL-1627)

The *H* bill frequency type is now available in Reimbursement File Maintenance. This new bill frequency type drops the claim when the service type changes with the original service type charges after the associated hold period.

All associated claim types, bill types, and authorization will be utilized per other set-up criteria for the plan. The second claim will either drop if the service type changes again or at discharge.

# New Add RCM Group Comment Option and Renamed the Add Group Comment Option (ICEN-1346)

The Add RCM Group Comment option is now available under **Revenue Cycle > Add RCM Group Comment** to add mass comments when updating multiple accounts simultaneously. To add patients to the selected patient list, the patient can be manually typed in by name or account number. To filter on a larger patient base, select the magnifying glass. A window is opened that can filter patients by Facility, Patient Type, Payor/Plan, Service Date Range, Account Status, or Account Type. Select the **Search** button, and a list of patients will be available for selection.

#### Notes:

- The [11600] authority code is required to access the Add RCM Group Comment option.
- The following application preferences control the reminder date functionality:
  - *requireReminder* When this application preference is set to *Y*, you must enter a reminder date before sending a new comment. When set to *N*, you can send comments to patients without a reminder date.
  - *reminderToday* When this application preference is set to *Y*, you can set the reminder date to the current date. When set to *N*, you cannot set the reminder date to the current date, and an error message will appear if attempted.

In addition, the Add Group Comment option is now renamed to Add Referral Group Comment.

# U.S. Citizen Field Added in Registration and Marketing Referrals (ICEN-1896)

The *hideUScitizenDeclaration* application preference is now available to hide or display the U.S. Citizen declaration during the referral or registration creation.

The U.S. Citizen dropdown list is now added to the New Admission, Register, and Add Contact screens, and the following options are displayed:

- Yes
- No
- Declined to Answer

#### Notes:

- The U.S. Citizen dropdown list is hidden when this application preference is set to Y. By default, this application preference is set to Y.
- The U.S. Citizen dropdown list is displayed and required to complete the registration or referral when this application preference is set to *N*. If incomplete, a tooltip prompts you to complete the field before saving.

In addition, the U.S. Citizen field and filter are now added to the Insight Analytics – General Info and Referrals reports.

# Product Defects Resolved (2023.18.000)

### **EMR Module**

Кеу	Module/Component	Solution Details
ICD-1589	EMR-Clinical Documentation	Corrected an issue that sometimes resulted in charges displaying as linked to an incorrect note. This scenario could happen when charges were entered on notes saved as <i>Drafts</i> or as <i>Unsigned Transcriptions</i> . When the draft note or transcription was saved as a note, the charges that were entered in draft/transcription status would not always move to the correct note.
ICD-1963	EMR-Clinical Documentation	Corrected an issue that caused an "IRF PAI Lock cannot be allocated" error message to appear after selecting the Send to Vendor button for an IRF PAI assessment.
ICD-1907	EMR-Clinical Documentation	Corrected an issue where the deleted events from Trigger Message Maintenance were populated on the 24 Hour Report and the Physician Messages screen after the delete date.
		The deleted events will no longer show on the 24 Hour Report and the Physician Messages screen.
ICD-1740	EMR-Clinical Documentation	Corrected an issue where you could resolve deficiencies by double-clicking the deficiency record without the authority to update a deficiency.
		On the Deficiencies screen, users without authority to the <i>Update deficiency</i> [7687] authority code can no longer double-click on a line to update a deficiency.

ICD-1877	EMR-Clinical Documentation	Corrected an error that would occur in the background when admitting a patient. This error could occur when marketing forms are sent across an MDM interface to another vendor.
		This error did not impact the user experience/system performance and is now resolved.
ICD-1920		Corrected an issue where the incorrect category sequence was displayed on the Multiple Form View list.
	EMR-Clinical Documentation	When using the Multiple Form View, the form categories are now displayed in the correct sequence that the categories appear on the EMR form.
ICPOE-1760		Corrected an issue where the dose units were not displayed on the Discharge Instructions print for a non- formulary medication added in Med History for Discharge Reconciliation.
	EMR-CPOE	When you select the Add button on the Med History for Discharge Reconciliation screen and add a non-formulary medication, the dose unit on the Add Medication window is now shown next to the Dose field to match the functionality when adding a formulary medication.
		Now that the dose unit is populated on the Add Medication window for a non-formulary medication, the dose unit is displayed on the Discharge Instructions print.
ICPOE-1777	EMR-CPOE	Corrected an issue on the Partial Dose Scanned window where the Scanned Dose field showed "0" for the dispense amount, and the dispense unit was not displayed. For example, the Scanned Dose field showed "Omg 1", where it should show "500mg 1 vial".
		The logic that looks to the drug form on an order is now corrected.
ICPOE-1783	EMR-CPOE	Corrected an issue with the Multiple Sources for Ingredients warning that is displayed on the Administer window. The warning looked into charting records that were not orders; for example, an intervention was documented on, and the warning was firing unnecessarily on the eMAR Administer window.
		The Multiple Sources for Ingredients warning on the Administer window is now only displayed when an order contains the same ingredient.

## **Financial Module**

Key	Module/Component	Solution Details
IFIN-347	Financial	Corrected an issue where receiving non-stock purchase orders with a conversion factor caused out-of-balance issues in the general ledger.

## **Revenue Cycle Module**

Кеу	Module/Component	Solution Details
IBILL-1630	RCM-Billing	Corrected an issue where the decline and deductible amounts were not posted for some electronic remits.
		Electronic payment posting now posts the decline and deductible amounts correctly for claim-level payment plans.
ICEN-1783	RCM-Census	Corrected an issue where you could not run the Insight Reporting - Physician Procedure Report when a nursing station was selected from the Nursing Station dropdown list.
		You can now run the Physician Procedure Report with or without selecting a nursing station.
ICEN-1924	RCM-Census	Corrected an issue on the Update Insurance window where you could not update the insurance ranking on a patient's account due to a marketing contact mistakenly being associated with a Medicare payor.
		When a Medicare Advantage plan is selected as the insurance option, the Medicare Payor fields are displayed on the Marketing form, allowing you to input the relevant details. If the selected insurance is not a Medicare Advantage plan, the Medicare Payor fields are hidden from the Marketing form to reduce mistaken entries and provide a better user experience.
		The captured Medicare Payor details entered on the Marketing form are automatically transferred to the admissions for the respective contact. This ensures a seamless transition of information, reducing potential errors.

### Hot Fixes

Key	Module/Component	Solution Details
ICD-1994	EMR-Clinical	Removed the errata (V4.01.1) for the Long-Term Care Hospital (LTCH) Data Submission Specifications (V4.00.1 FINAL).
		<b>Note:</b> The resolution of this issue will be implemented on October 1, 2023.
ICD-2001	EMR-Clinical Documentation	Removed the errata (V5.01.0) and (V5.01.1) for the IRF-PAI Data Specifications V5.00.1 (FINAL). Three issues have been identified since V5.00.3.
		<b>Note:</b> The resolutions to these issues (two new edits, six revised edits, and several changes to allowed item values) will be implemented on October 1, 2023, per CMS specifications.
ICPOE-1807	EMR-CPOE	Corrected an issue where a Server Error message appeared when attempting to access the Med Pass screen.
		You can now access the Med Pass screen as expected.

# New Features & Enhancements (2023.19.000)

## EMR Module (2023.19.000)

#### MDS Regulatory Updates – Version 1.18.11

In preparation for CMS regulatory updates for FY2024, changes are being made to support MDS item set version 1.18.11 and data specification version 3.01. The changes will be effective for MDS assessments with an Assessment Reference Date on or after October 1, 2023.

### MDS Facility Matrix - New Print Filters (ICD-1906)

When selecting the **Print All** option on the Facility Matrix screen, the following filters are now added.

- Sort By: Allows the Facility Matrix report to be sorted by:
  - Name
  - Room number (The Sort By field defaults to the room number.)
  - Medical record number
  - Account number
- The Only Include Admissions within the Past 30 Days checkbox is now added. This will be selected or cleared based on the Only Admissions Within 30 Days checkbox value in the filter fields. When this checkbox is selected, the printed Facility Matrix only includes residents admitted in the prior 30 days.

### Plan of Care - Printed Form Updated (ICD-1548)

When printing the Grid form type on the Plan of Care, the Responsible Discipline now prints with the complete discipline description instead of an abbreviated code.

### Plan of Care - Printed Form Updated (ICD-1759)

When printing the Grid form type on the Plan of Care, "Lic. Nurse" is now removed from the bottom of the printed form.

# Forms Requiring Physician Signature - New Questions Required to Sign Button (ICD-1277)

The new *Questions Required to Sign* button is now available in the Forms Requiring Physician Signature maintenance. When selecting a form that is defined in the maintenance, you can select the **Questions Required to Sign** button to place additional requirements on questions to be completed when signing a form under Unsigned Documents on the Physician To Do List.

This new button was added based on a use case that involves physician queries. The Query forms are initially added by CDI/HIM users. All questions are not required to route the Query forms to the physicians for signature. Once the query is routed to the physician to be signed, the additional questions required to be completed by the physicians must be addressed before signing the query.

**Note:** The [11601] authority code is required to access the *Questions Required To Sign* button on the Forms Requiring Physician Signature maintenance.

### Nuance/Iodine Interface - Auto-Signs Transcription Notes (ICD-1712)

The Nuance/Iodine transcription interface now allows notes signed within the Iodine system to be received through the interface and updated as a signed transcription.

### Nuance Transcription - New Configuration Setting for Line Breaking (ICD-615)

A new configuration setting is now created for Nuance transcription interfaces to allow a line break to be entered between every OBX segment that is received.

### Updated User Guides (ICD-1974)

The following user guides are now updated.

- BM Tracking
- Clinical Flow Sheet
- Clinical Profile

To access these user guides, go to WellSky Help > WellSky Documentation > Electronic Medical Record > Clinical Documentation.

# New User Guides & Updated User Guide for October 2023 Release (ICPOE-1753)

The following user guides are now available to provide detailed information on the new functionality that will be released in the October 2023 Release.

- Medication Administration Status Accessed from WellSky Help > WellSky Documentation > Electronic Medical Record > Clinical Documentation.
- Late Administration Reason on eMAR Accessed from WellSky Help > WellSky Documentation > Electronic Medical Record > Clinical Documentation.
- Barcode Scanning Workflows Accessed from WellSky Help > WellSky Documentation > Electronic Medical Record.
- Provider Results Review Accessed from WellSky Help > WellSky Documentation > Electronic Medical Record.

The existing Physician To Do List user guide is now updated to reflect the new workflow options on the New Results screen for Provider Results Review.

#### Medication Administration Status - New Include Non-Medication Orders Checkbox (ICPOE-1816)

The new Include Non-Medication Orders checkbox is now added to the Medication Administration Status screen to filter the search results. When the Include Non-Medication Orders checkbox is selected, the list view includes medication and clinical orders.

When this checkbox is not selected, the list view only includes medication orders.

Note: The Include Non-Medication Orders checkbox is NOT selected by default.

# Barcode Scanning Injectables and Liquids - New Workflow (ICPOE-1668)

Changes have been made to the barcode scanning logic when scanning injectables and liquids. When scanning injectables and liquids, the scanned dose now displays the total package strength of the package being scanned. The Total Package Strength field is now added as a read-only field in Drug Master Maintenance to display the full amount of the vial or bottle scanned.

#### Scanning a Single-Scan Dose:

When the formulary volume matches what was ordered, only one scan is required to match the order. When you scan the NDC from the medication, a green banner appears at the bottom of the screen to indicate that the order was successfully scanned and is ready to be administered.

#### Partial Dose Scanned Window, Multiple-Scan Dose:

In the example where multiple scans would be required to match what was ordered, when you scan the NDC from the medication, the Partial Dose Scanned window is displayed to indicate that additional scans are required to match what was ordered.

The Partial Dose Scanned window now includes the new Scan Additional field to continue scanning directly from the window until scanning is complete.

#### Inconsistent Dose Scanned Window:

In the example when the required dose is less than what was scanned, the Inconsistent Dose Scanned window appears. You must enter the actual dose being administered.

The Scanned Dose field reflects the Total Package Strength that has been scanned. The Total Package Strength can be found in Drug Master Maintenance for the NDC being scanned.

#### Dose Confirmation Window:

When the Dose Confirmation flag is set to Y in the Drug Master Maintenance, and you scan the NDC for the drug, the Dose Confirmation window appears on the eMAR/eTAR.

**Note:** Any order with a sliding scale associated with the order will display the Dose Confirmation window with the sliding scale detail. When a sliding scale is on the order, the Dose Confirmation window will display instead of the Inconsistent Dose Scanned window or a Partial Dose Scanned window.

**Note:** Insulin orders will ALWAYS trigger the Dose Confirmation window for documentation with or without a sliding scale associated. The administrative criteria will be displayed on the Dose Confirmation window.

See release note <u>ICPOE-1790</u> for more details about the Dose Confirmation Window.

#### New User Guide:

For more information, see the new *Barcode Scanning Workflows* user guide under WellSky Help > WellSky Documentation > Electronic Medical Record.

# Ability to Scan Additional Directly From the Partial Dose Scanned Window (ICPOE-1792)

When an NDC is scanned that requires multiple scans to match what is ordered, the Partial Dose Scanned window now appears.

Previously, you would select the Scan Additional button to exit the window and scan the NDC again, following this process until the scans match the ordered dose.

The Scan Additional button is now removed and replaced with the *Scan Additional* field so you can continue scanning the NDC directly from the Partial Dose Scanned window. Once the scans match the dose ordered, the Partial Dose Scanned window disappears, and the green banner indicating that scanning is complete appears at the bottom of the screen.

# Inconsistent Dose Scanned - Updated Dose Override Checkbox & Actual Dose Field Interactions (ICPOE-1791)

When the Actual Dose fields in the Inconsistent Dose Scanned window are filled out before you select the Dose Override checkbox, the Actual Dose fields now retain their original values.

Previously, if you filled out the Actual Dose fields before selecting the Dose Override checkbox, the Actual Dose fields were cleared and did not retain their original values.

# Barcode Scanning - Triggers Dose Confirmation Window for Sliding Scale Orders (ICPOE-1790)

When the Dose Confirmation flag is set to Y in the Drug Master Maintenance, and you scan the NDC for the drug, the Dose Confirmation window appears on the eMAR/eTAR. When orders have a sliding scale associated with them, the Dose Confirmation window will be displayed and show the sliding scale information on the window.

**Note:** Insulin orders will ALWAYS trigger the Dose Confirmation window whether the Dose Confirmation flag in the Drug Master Maintenance is set to Yes (Y) or No (N). If the insulin order has a sliding scale or administrative criteria associated with it, the sliding scale and/or administrative criteria will be displayed on the Dose Confirmation window.

**Note:** In scenarios when scanning liquids where the total package strength is significantly larger than what is being administered, we recommend setting the Dose Confirmation flag to Y in the Drug Master Maintenance. When the flag is set to Y in the Drug Master Maintenance, the Dose Confirmation window will be displayed during scanning rather than the Inconsistent Dose Scanned window.

## Platform Module (2023.19.000)

# Added Two User Discipline Fields in Group Mapping Maintenance (IINF-2336)

Two additional User Discipline fields are now added to Group Mapping Maintenance. These will be used in User Provisioning from Active Directory.

## Revenue Cycle Module (2023.19.000)

### General Info Report - New Privacy Agreement & Nationwide Health Information Network Fields & Filters (ICEN-1758)

The Privacy Agreement and Participate in Nationwide Health Information Network fields and filters are now added to the Insight Analytics - General Info report.

# Patient Days Report – New Include Site Neutral Radio Buttons (ICEN-1914)

The *Include Site Neutral (NO* and YES) radio buttons are now added to the Insight Reporting - Patient Days Report.

When you select NO, the report excludes patients eligible for site neutrality.

When you select YES, the report includes patients eligible for site neutrality.

### New HIE Information Option (ICEN-1981)

The new HIE Information option is now accessible from the patient's Dashboard screen under **Demographics > HIE Information**. You can use this option to manage Health Information Exchange (HIE) data at the MRN level.

When you select the HIE Information option, the HIE Information grid is displayed, and you can complete the following actions.

- Add
- Update
- Delete
- Reinstate
- Export:
  - XLSX or CSV formats

You can select active vendors from the Vendor dropdown list when adding or updating HIE information.

Deleted HIE information records are displayed in red on the HIE Information grid when the **Include Deleted** checkbox is selected.

Note: The [11610] authority code is required to access this option.

### Appointment List - New Search Criteria Fields (ICEN-1875)

Note: This enhancement only applies to clients using WellSky Resource Manager.

The following search criteria fields are now added to the Appointment List.

- Service
- Reason
- Resource
- Status

These search criteria fields are free-text fields designed to provide greater flexibility and control when searching for specific appointments in your system.

# Appointment List - Opens Patient Chart in Specialty Care and Resource Manager (ICEN-1876)

Note: This enhancement only applies to clients using WellSky Resource Manager.

From the Appointment List in Specialty Care, you can now open the patient's chart in Specialty Care and Resource Manager with the new patient calendar and patient chart icons.

When you hover over the patient calendar icon, the Launch WellSky Resource Manager tooltip is displayed.

When you hover over the patient chart icon, the Open Account tooltip is displayed.

# Account Follow Up Status - New Payor/Plan Dropdown List & Column (ICEN-1999)

The new Payor/Plan dropdown list is now added to the Add Account Follow Up Status window to select the payor. In addition, the new Payor/Plan column is now added to the Account Follow-Up Status grid.

# Documentation Required for Not Billed Reason on Claim Overrides (IBILL-1573)

Documentation is now required when you override a claim for the Not Billed Reason. Complete the following to override a claim and complete the documentation:

- 1. From the Accounts Not Billing screen, select the account you want to override and then the Not Billed Reason button.
- 2. When the **Reasons Not Billed** window opens, select the checkbox next to the reason and then the **Override** button. The Add Comment window is displayed, and *Billing* is pre-populated in the Comment Type field. *Not Billed Override* is pre-populated in the Comment Tag field.

This required documentation creates a history of the user and the date the override occurred. The Insight Reporting - Administration Audit Report audits this documentation and monitors claim overrides.

### PDPM Rate Files Maintenance – New Reprorate Button (IBILL-1469)

The new *Reprorate* button is now added to the PDPM Rate Files screen in Specialty Care. You can access this new button from **System Setup** > **Revenue Cycle** > **PDPM Rate Files** > **Reprorate**.

When you select the Reprorate button, the PDPM Reproration Request window opens, and you can enter the following:

- Facility
- From Date
- To Date

You can run the PDPM Reproration Request in the Scrub and Final options.

### California State Report - New CAPOS Provider Variable (IBILL-1686)

The new *CAPOS* (California State Report Place of Service) provider variable is now available to allow the place of service to change by facility on the California State Report.

You can set up this provider variable by the following:

- Category 1 (Patient Type)
- Category 2 (Service)

When set up, the provider variable overrides the current method to return the place of service on the report.

Note: This provider variable only applies to the California State Report.

### HCAI California State Reporting Modification (IBILL-1540)

You can now run the Insight Reporting - California State Reporting by Corporate Structure to allow multiple facilities with the same Office Of Statewide Health Planning And Development (OSHPD) number to be merged into one account.

# Product Defects Resolved (2023.19.000)

### **EMR Module**

Кеу	Module/Component	Solution Details
ICD-1644	EMR-Clinical Documentation	Corrected an issue where a JavaScript error occurred in the Vital Signs module when adding vital signs and documenting the Shock Index as <i>Refused/Unable to take</i> .
ICD-1988	EMR-Clinical Documentation	Corrected an issue with the Clinical Documentation Scores dashboard portal. When multiple scores are recorded for the same date, the graph within the dashboard portal did not always show the coordinates in the correct sequential order by date and time.
ICD-1918	EMR-Clinical Documentation	Corrected an issue that would impact the results of the Plan of Care printed reports when special characters were included in the text.
	ENR-Clinical Documentation	The Plan of Care now prints as expected when the Related To report type information includes special characters.
		Corrected an issue where the columns on the Insight Reporting-Quality Measures reports were blank when zero was the correct value.
ICD-1986	EMR-Clinical Documentation	The following reports now show a $0$ value in the columns where a $0$ value is applicable.
		Quality Measures (MDS)
		Quality Measures (LTCH)
		Quality Measures (IRF PAI)
ICPOE-1800	EMR-CPOE	Corrected an issue on the Medication Cabinet Counts screen where the <i>Home Facility</i> search results were displayed rather than the <i>Authority Level Value</i> search results. There were also instances of users seeing results for facilities they were not authorized to.
		Both scenarios have been addressed, and you now see the <i>Authority Level Value</i> search results on the Medication Cabinet Count screen.

ICPOE-1756		Corrected an issue where the Message Board notification indicator (red dot) was on the Scan Account Number icon. The red dot made it appear that a notification was associated with the Scan Account Number icon rather than the WellSky Help icon.
	EMR-CPOE	The message board notification is now adjusted to appear on the WellSky Help icon as intended.
		To access your message board, select the <b>WellSky Help</b> icon in the upper-right corner of the application and select the <b>Message Board</b> option.
	EMR-CPOE	Corrected an issue with how the barcode scanning workflow captured the number of scans completed. The number of scans was captured correctly when barcode scanning and reflected accurately on the Administer and Charting History windows. When you updated the administration entry on the Charting History window and saved the update, the Number of Scans field was no longer displayed.
		After updating the administration entry on the Charting History window, the Number of Scans field completed during barcode scanning is now accurately displayed and is a read-only field on the window.
ICPOE-1799		Corrected an issue on the Controlled Substance Counts screen where the search results did not display the order details.
	EMR-CPOE	When you access the Controlled Substance Counts screen, if an account has an order marked as <i>Controlled</i> in the Drug Master, the list is now populated with the necessary order details.
ICPOE-1817	EMR-CPOE	Corrected an issue on our LBL3L and LBL3P labels where the pharmacists' initials appeared as alphanumeric codes rather than their initials.
		After this change, the pharmacists' initials now appear on the LBL3L and LBL3P labels.

ICPOE-1823	EMR-CPOE	Corrected an issue where the Titrate option was disabled for Titratable Piggyback orders in a <i>Finish</i> status.
		When a Titratable Piggyback order is selected on the eMAR that is in a <i>Finish</i> status, you can now select the Titrate option on the order to complete the charting record accurately.
ICPOE-1787		Corrected an issue where the pharmacist was not being prompted with the Drop Charge dialog when confirming multiple orders at a time. The only time the pharmacist was prompted was if they opened the individual order.
	EMR-CPOE	With this change, when a pharmacist is confirming multiple orders simultaneously and one of the orders requires a response from the pharmacist to drop a charge or not, that order is now displayed in red text.
		When you select the pencil icon on the order in red text, the Updating Order window is now displayed for review. When you select the <b>Save</b> button on the window, the Drop Charge dialog prompts you to determine if a charge should be dropped, Yes or No. Once you select <b>Yes</b> or <b>No</b> , the system returns you to the Unconfirmed Orders screen.
ICPOE-1809	EMR-CPOE	Corrected an issue on the eMAR Detail report where the Post-Administration criteria for effectiveness was not displayed but instead displayed the Pre-Administration criteria.
		The eMAR Detail report now accurately reflects the Pre- Administration and Post-Administration criteria to show effectiveness.

## **Platform Module**

Key	Module/Component	Solution Details
IINF-2333	Infrastructure	Corrected a performance issue with the Topaz signature devices.
		LCD commands are no longer passed to non-LCD device models.
IINF-2378	Infrastructure	Corrected an issue where an EHR audit record was not written out to the Insight Analytics - EHR Audit Log when selecting the Document Query option.

## Revenue Cycle Module

Key	Module/Component	Solution Details
ICEN-1871	RCM-Census	Corrected an issue where the values in the Date, Procedure, and Account Type columns were deleted from Withdrawal Data Entry when you updated the number in the Count column.
		When updating the number in the Count column, the system now automatically updates the associated Procedure, Batch Date, and Account Type columns on the grid. These columns are updated only if the values on the Withdrawals grid are different from empty.
		If you update the count number and other fields simultaneously on the Withdrawals grid, the values on the Batches grid will not be updated. The system now considers the new grid values only for withdrawals to ensure that the existing data remains intact when multiple changes are made.
ICEN-1343	RCM-Census	Corrected an issue where no warning message appeared when a referral to a preadmission was completed on a patient with a contracted insurance and later updated to another facility that was not contracted.
		The edit check is now updated to work on a patient update, whether it is still in a Pre-Admit or Admitted status. This edit check verifies the facility contracts with the insurance on the account.
IBILL-1438	RCM-Billing	Corrected an issue where charges were dropped without diagnosis codes required for 1500 claim forms.
		Billing Exception Code 960 is now created to point all charges to the first four diagnosis codes. The diagnosis codes will now populate on the 1500 claim form, even if the diagnosis codes were not associated with the charges during the charge entry process. 1500 claim forms require diagnosis codes to be associated with all charges.

IBILL-1690	RCM-Billing	Corrected an issue where the Insight Reporting - Texas THCIC Submission report did not exclude canceled admissions.
		This report now excludes canceled admissions, and the Account Status Table (BRST) is now used in the state mapping file to exclude the appropriate Status accounts. This report includes Charity Care payors and the allowanced-off charge detail.
IBILL-1719	RCM-Billing	Corrected an issue where a claim had more than 1,000 lines of charges and caused the program to fail.
		The affected billing programs are now corrected so that claims with more than 1,000 lines of charges will still be created.
		Note: This correction impacts both UB and 1500 claim formats.
IBILL-1708	RCM-Billing	Corrected an issue on the Insight Reporting - California State Reporting where an error message appeared when running the report if a patient had more than 24 surgical procedures. The homeless indicator was also set to always answer <i>U</i> for Unknown.
		To prevent this error message, the surgical procedure count now starts at 0, and if more than 24 surgical procedures are on a patient's account, only the first 24 are reported. The homeless indicator is now set to Y for Yes if the first address line contains "Homeless" or N for No if any other address is listed.

### Hot Fixes

Key	Module/Component	Solution Details
ICPOE-1836	EMR-CPOE	<b>Note:</b> This hotfix only applies to facilities with an active Liaison lab interface.
		Corrected an issue where you could not mark a specimen as obtained for lab orders with an index not set up for Liaison.
		This has been addressed, and you can now mark a specimen obtained for lab orders with any index.
ICPOE-1837	EMR-CPOE	Corrected an issue where the Medication without Effectiveness alert did not allow you to document on non-PRN orders.
		You can now document on PRN and non-PRN orders that trigger the Medication without Effectiveness alert.
ICPOE-1828	EMR-CPOE	Corrected an issue where orders did not appear on the Medications without Effectiveness screen when the alert fired.
		When the Medications without Effectiveness alert appears as the blue pill icon, the corresponding order is now displayed on the Medications without Effectiveness screen until effectiveness is documented.
IBILL-1726	RCM-Billing	Corrected an issue with <i>Billing Frequency H</i> that caused an infinite loop in the billing cycle if multiple transfers were performed on the same day.

# This Page Intentionally Left Blank